

OneResponse

Product Overview



Mobile EPR for Ambulance Services

Introducing OneResponse, Dedalus' **award-winning mobile Electronic Patient Record** for ambulance services.

OneResponse Mobile equips paramedics with a robust platform for on-scene patient report completion, boasting a top-tier UI/UX for a **smooth healthcare experience**.

Operational both online and offline, it ensures patient data is captured and synced to our secure cloud for **immediate access at receiving locations**.

OneResponse Management empowers hospital staff with **real-time patient insights**, enhancing preparedness upon arrival.



KEY FEATURES

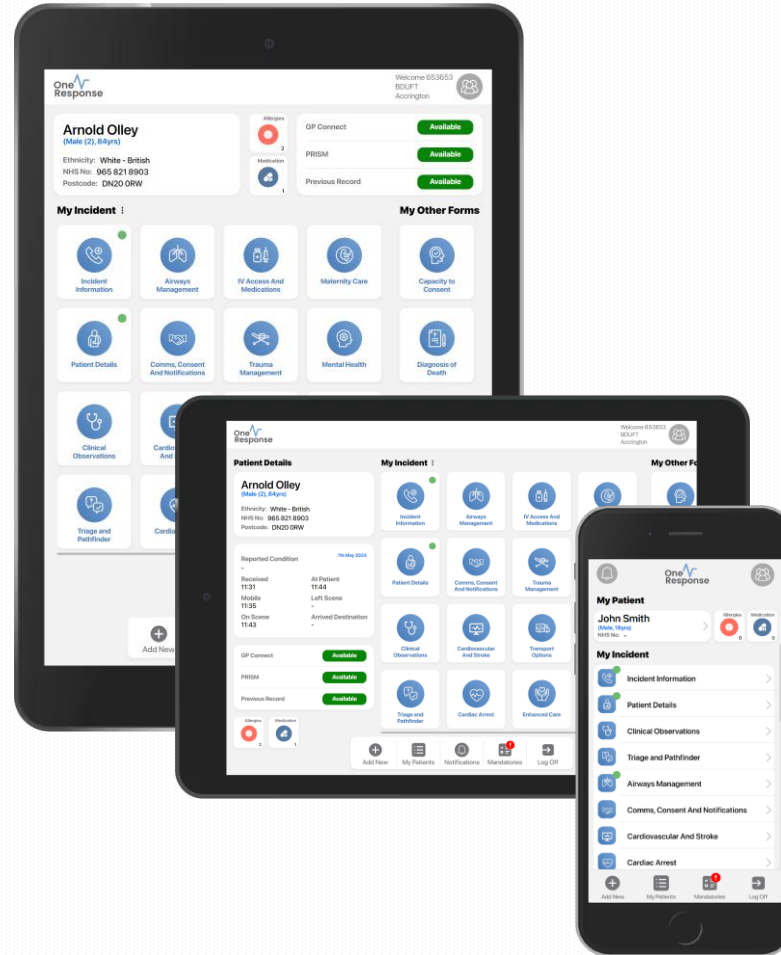
Mobile EPR: A mobile Electronic Patient Record system that allows paramedics to access and enter patient data on the go.

Integration with Computer Aided Dispatch System: Seamless connection with dispatch systems to ensure efficient communication and coordination.

Secure Patient Report Transfer: Secure transfer of patient reports between devices, sent via a cloud network for accessibility and continuity of care.

Convenient Past Patient Retrieval: Enables users to view previously completed patient records, enhancing historical data access for better patient care.

PDS Trace for NHS Number: Facilitates the tracing of a patient's NHS number for accurate identification and record-keeping.



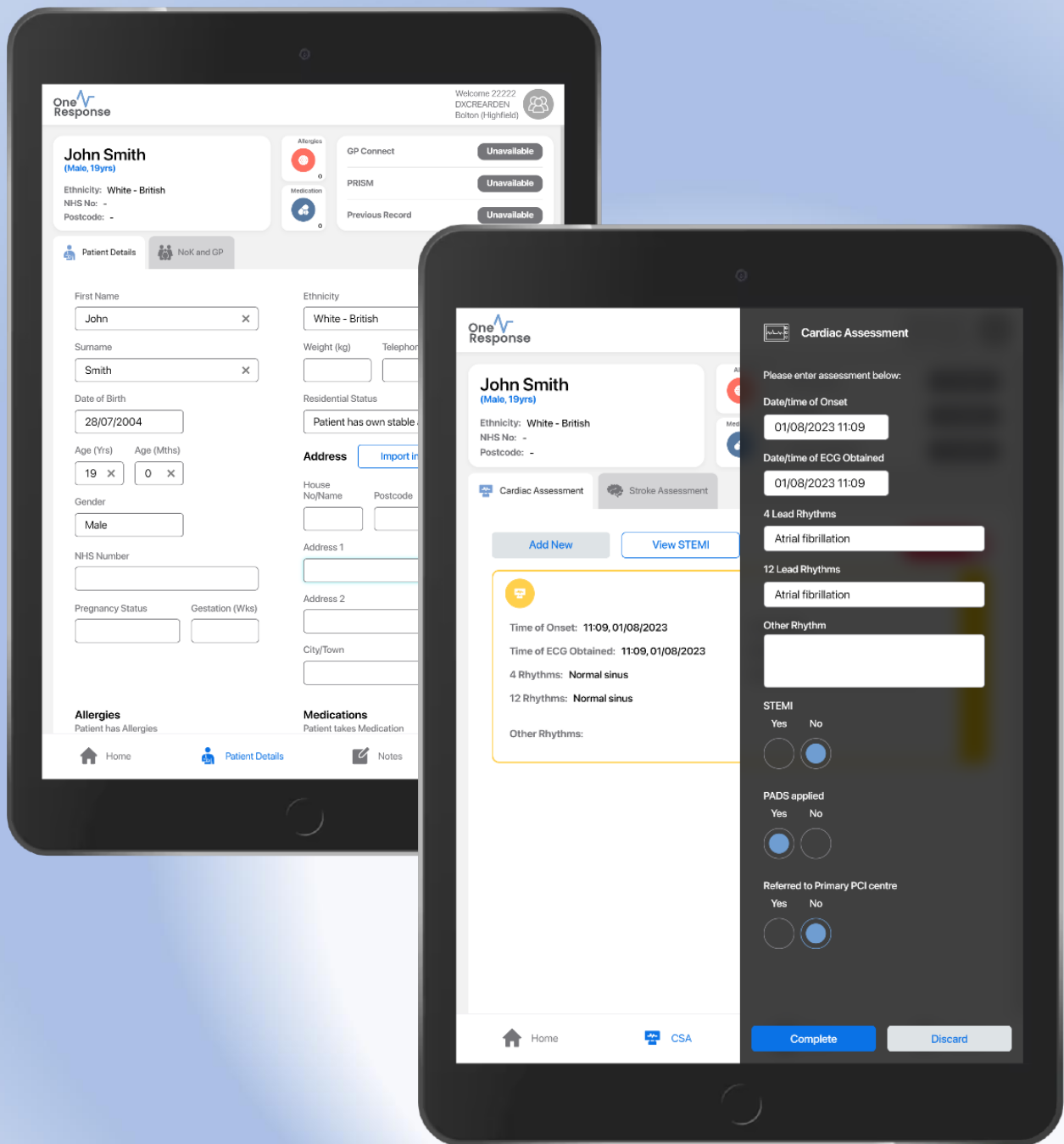
GP Connect and Shared Care Record: GP Connect and Shared care record information are available seamlessly within the OneResponse User Interface.

Easily Accessible Clinical Documentation: Access to both locally stored and web-available clinical documentation, ensuring paramedics have the necessary information at their fingertips.

Structured Patient Assessments: Provides a framework for consistent and comprehensive patient assessments.

Helpful Learning Zone: Includes training videos within the app to ensure ease of use and proficiency among paramedics.

Real-Time Management System: A portal for users to view and analyse collected incident report information, and for hospitals to view inbound patient information in real-time.



Key Benefits

Enhanced Security: Leveraging advanced cloud technologies, the solution ensures robust security, safeguarding sensitive data with top-tier encryption, systematic data classification, whilst adhering to industry best practices.

Elevated Accessibility: The solution is platform and device agnostic and will run on iOS, Android, Windows and in browser on a Desktop, Tablet or Mobile phone.

Real Time Data Access: Enables the Emergency Department to view incoming patient data, vital signs and media in real-time, which can lead to lifesaving decisions.

Precise Data: Through data validation, auto-calculation, and mandatory data capture, the quality of data is significantly enhanced.

Streamlined Handover Process: Streamlines the ambulance to Emergency Department handover process as data is available ahead of arrival, reducing wait times and improving patient flow.

Guaranteed Error Reduction: Minimises the risk of human and process error due to the application workflow and digitised data entry.

Always Operational: Offers paramedics the ability to complete patient reports at the site of an incident, even without internet connectivity.

TECHNICAL FEATURES

Technology: Our solution is built with the latest technology to provide the best user experience.

Highly Configurable: Our solution can be tailored to meet the specific needs of your organization.

Seamless Integration: Our bespoke API and FHIR integration provide a full end-to-end solution.

Cloud Native: Our solution is compatible with both AWS, and Azure, providing a reliable and scalable platform.

High Availability: Our solution is designed to provide high availability and scalability to meet the demands of your organization.

Robust Information Security: Our Information Security Management System is ISO27001 certified and compliant with NHS Information Governance standards.

Interoperability Standards: Our solution is compliant with interoperability standards such as HL7 and FHIR.

Restful API Protocols: Our solution uses Restful API protocols for seamless integration with other systems.

Zero Downtime Code Release: Our solution is designed for zero downtime code release, ensuring uninterrupted service

Rapid Deployment: Our solution can be rapidly deployed, minimising the impact on clinicians.

PORT		NOTES	MEDIA	DOD	MATERNITY	MENTAL H	EPR HISTORY	GDPR
Call Sign		DXCRLEROUX						
Incident Date		20/03/2024 07:40:04						
Name		Pedro Koepp						
Age		65 Years, 5 Months						
Gender		Male (2)						
Gender Identity		Not Known (not recorded)						
Incident Address		886 Taylor St Brogan Road Bury St Edmunds IP28 6AE						
Incident Number		58e00b1e-ea57-45d3-b73c-a951ce8d733b						
Presenting Complaint		Airway / breathing Coughing up blood (haemoptysis)						
History of Presenting Complaint		The patient presents to the emergency department today with a chief complaint of severe chest pain the HPI (History of Present Illness): The patient reports that he was at home when he suddenly experienced a crushing, central chest pain the pressure-like and rates it 9/10 in intensity. He also experienced shortness of breath, diaphoresis, and nausea at the time, called 911 immediately.						
Communication		Does the patient have any communication or information needs? Yes May we (NWS) contact the patient after the incident to assist us in improving patient care? Yes						
Consent		Has the patient demonstrated behaviour that indicates that they may not have the capacity to make decisions? Yes Does the patient have capacity? Yes						
Previous Medical History		Hypothyroidism (managed with levothyroxine) No history of heart disease						
Family History		His father had a myocardial infarction in his late 60s, but there is no known family history of premature						
Medications		Yes Ramipril						



PRICING PLANS

- Enterprise grade product
- Secure and scalable cloud service
- Unlimited users
- Unlimited devices
- Clinical Safety Assured
- User group

* All prices are excluding VAT

Plan Details	Starter	Scale
Annual Pricing	£3,013.96	Tailored - POA
Users	Unlimited	Unlimited
Device Installations	Unlimited	Unlimited
Management Application	1	1
Additional Management Application - per year per licence	£190	£190
Patient Records per year	4000	Unlimited
Additional Patient Records - per record above threshold	65p	n/a
Key Features	Starter	Scale
Ambulance Dataset Adherence	✓	✓
Care bundles and Pre-Defined Workflows	✓	✓
Clinically Assured Application - DCB0160	✓	✓
Coded data using SNOMED	✓	✓
Conformance to JRCALC Guidelines	✓	✓
Conformance to PRSB Ambulance Handover Guidelines	✓	✓
NHS ISN adherence built-in	✓	✓
NHS SPINE / GP Connect Integration	£500 per yr	✓
Reference Data Management - Self-Service	✓	✓
Reporting - Canned / Pre-Configured	✓	✓
Reporting - Self-Service	✓	✓
Application Tile Configuration	-	✓
Bespoke Integrations	-	✓
Bespoke Development	-	✓
Monitoring Equipment Integration	-	✓
Service Details	Starter	Scale
Support via email and phone	✓	✓
Support Hours	Weekdays (9-5pm)	24/7/365 or Tailored
Cloud Availability Service Levels	99.7%	99.9%
Cloud Hosting Model	Shared Infrastructure	Shared or Dedicated Infra.