

# OneResponse

Product Overview



## Mobile EPR for Ambulance Services

Introducing OneResponse, Dedalus' **award-winning mobile Electronic Patient Record** for ambulance services.

**OneResponse Mobile** equips paramedics with a robust platform for on-scene patient report completion, boasting a top-tier UI/UX for a **smooth healthcare experience**.

**Operational both online and offline**, it ensures patient data is captured and synced to our secure cloud for **immediate access at receiving locations**.

**OneResponse Management** empowers hospital staff with **real-time patient insights**, enhancing preparedness upon arrival.



# KEY FEATURES

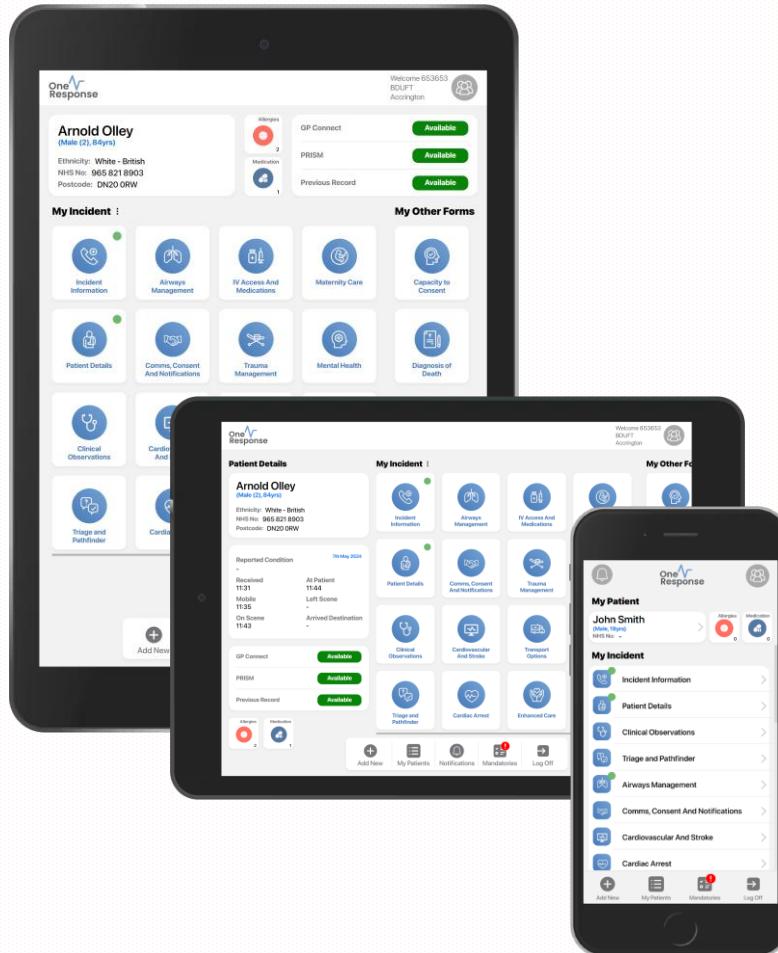
**Mobile EPR:** A mobile Electronic Patient Record system that allows paramedics to access and enter patient data on the go.

**Integration with Computer Aided Dispatch System:** Seamless connection with dispatch systems to ensure efficient communication and coordination.

**Secure Patient Report Transfer:** Secure transfer of patient reports between devices, sent via a cloud network for accessibility and continuity of care.

**Convenient Past Patient Retrieval:** Enables users to view previously completed patient records, enhancing historical data access for better patient care.

**PDS Trace for NHS Number:** Facilitates the tracing of a patient's NHS number for accurate identification and record-keeping.



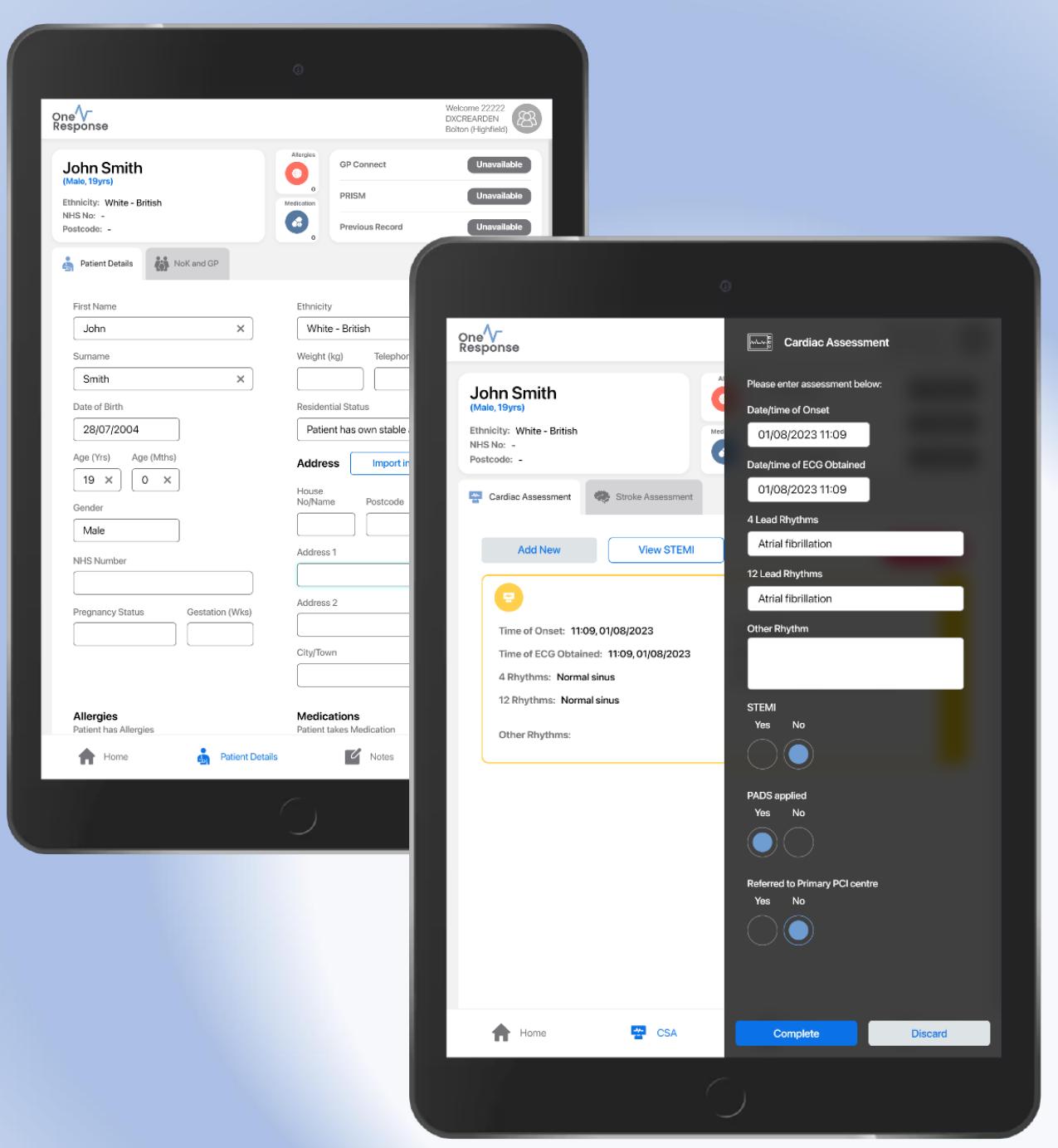
**GP Connect and Shared Care Record:** GP Connect and Shared care record information are available seamlessly within the OneResponse User Interface.

**Easily Accessible Clinical Documentation:** Access to both locally stored and web-available clinical documentation, ensuring paramedics have the necessary information at their fingertips.

**Structured Patient Assessments:** Provides a framework for consistent and comprehensive patient assessments.

**Helpful Learning Zone:** Includes training videos within the app to ensure ease of use and proficiency among paramedics.

**Real-Time Management System:** A portal for users to view and analyse collected incident report information, and for hospitals to view inbound patient information in real-time.



## Key Benefits

**Enhanced Security:** Leveraging advanced cloud technologies, the solution ensures robust security, safeguarding sensitive data with top-tier encryption, systematic data classification, whilst adhering to industry best practices.

**Elevated Accessibility:** The solution is platform and device agnostic and will run on iOS, Android, Windows and in browser on a Desktop, Tablet or Mobile phone.

**Real Time Data Access:** Enables the Emergency Department to view incoming patient data, vital signs and media in real-time, which can lead to lifesaving decisions.

**Precise Data:** Through data validation, auto-calculation, and mandatory data capture, the quality of data is significantly enhanced.

**Streamlined Handover Process:** Streamlines the ambulance to Emergency Department handover process as data is available ahead of arrival, reducing wait times and improving patient flow.

**Guaranteed Error Reduction:** Minimises the risk of human and process error due to the application workflow and digitised data entry.

**Always Operational:** Offers paramedics the ability to complete patient reports at the site of an incident, even without internet connectivity.

# TECHNICAL FEATURES

**Technology:** Our solution is built with the latest technology to provide the best user experience.

**Highly Configurable:** Our solution can be tailored to meet the specific needs of your organization.

**Seamless Integration:** Our bespoke API and FHIR integration provide a full end-to-end solution.

**Cloud Native:** Our solution is compatible with both AWS, and Azure, providing a reliable and scalable platform.

**High Availability:** Our solution is designed to provide high availability and scalability to meet the demands of your organization.

**Robust Information Security:** Our Information Security Management System is ISO27001 certified and compliant with NHS Information Governance standards.

**Interoperability Standards:** Our solution is compliant with interoperability standards such as HL7 and FHIR.

**Restful API Protocols:** Our solution uses Restful API protocols for seamless integration with other systems.

**Zero Downtime Code Release:** Our solution is designed for zero downtime code release, ensuring uninterrupted service

**Rapid Deployment:** Our solution can be rapidly deployed, minimising the impact on clinicians.

PORT	NOTES	MEDIA	DOD	MATERNITY	MENTAL H	EPR HISTORY	GDPR
Call Sign	<b>DXCRLEROUX</b>						
Incident Date	<b>20/03/2024 07:40:04</b>						
Name	<b>Pedro Koepp</b>						
Age	<b>65 Years, 5 Months</b>						
Gender	<b>Male (2)</b>						
Gender Identity	<b>Not Known (not recorded)</b>						
Incident Address	<b>886 Taylor St Brogan Road Bury St Edmunds IP28 6AE</b>						
Incident Number	<b>58e00b1e-ea57-45d3-b73c-a951ce8d733b</b>						
Presenting Complaint	<b>Airway / breathing Coughing up blood (haemoptysis)</b>						
History of Presenting Complaint	<b>The patient presents to the emergency department today with a chief complaint of severe chest pain that started this morning. The patient reports that he was at home when he suddenly experienced a crushing, central chest pain that felt pressure-like and rates it 9/10 in intensity. He also experienced shortness of breath, diaphoresis, and nausea. He called 911 immediately.</b>						
Communication	Does the patient have any communication or information needs? <b>Yes</b>						
	May we (NWAS) contact the patient after the incident to assist us in improving patient care? <b>Yes</b>						
Consent	Has the patient demonstrated behaviour that indicates that they may not have the capacity to make decisions for themselves? <b>Yes</b>						
	Does the patient have capacity? <b>Yes</b>						
Previous Medical History	<b>Hypothyroidism (managed with levothyroxine) No history of heart disease</b>						
Family History	<b>His father had a myocardial infarction in his late 60s, but there is no known family history of premature heart disease.</b>						
Medications	<b>Yes</b>						
	<b>Ramipril</b>						



powered by **aws**

**HL7**



# PRICING PLANS

- Enterprise grade product
- Secure and scalable cloud service
- Unlimited users
- Unlimited devices
- Clinical Safety Assured
- User group

\* All prices are excluding VAT

Plan Details	Starter	Scale
Annual Pricing	£3,013.96	Tailored - POA
Users	Unlimited	Unlimited
Device Installations	Unlimited	Unlimited
Management Application	1	1
Additional Management Application - per year per licence	£190	£190
Patient Records per year	4000	Unlimited
Additional Patient Records - per record above threshold	65p	n/a
Key Features	Starter	Scale
Ambulance Dataset Adherence	✓	✓
Care bundles and Pre-Defined Workflows	✓	✓
Clinically Assured Application - DCB0160	✓	✓
Coded data using SNOMED	✓	✓
Conformance to JRCALC Guidelines	✓	✓
Conformance to PRSB Ambulance Handover Guidelines	✓	✓
NHS ISN adherence built-in	✓	✓
NHS SPINE / GP Connect Integration	£500 per yr	✓
Reference Data Management - Self-Service	✓	✓
Reporting - Canned / Pre-Configured	✓	✓
Reporting - Self-Service	✓	✓
Application Tile Configuration	-	✓
Bespoke Integrations	-	✓
Bespoke Development	-	✓
Monitoring Equipment Integration	-	✓
Service Details	Starter	Scale
Support via email and phone	✓	✓
Support Hours	Weekdays (9-5pm)	24/7/365 or Tailored
Cloud Availability Service Levels	99.7%	99.9%
Cloud Hosting Model	Shared Infrastructure	Shared or Dedicated Infra.