

# OneResponse

## Product Overview



## Mobile EPR for Ambulance Services

Introducing OneResponse, Dedalus' **award-winning mobile Electronic Patient Record** for ambulance services.

**OneResponse Mobile** equips paramedics with a robust platform for on-scene patient report completion, boasting a top-tier UI/UX for a **smooth healthcare experience**.

**Operational both online and offline**, it ensures patient data is captured and synced to our secure cloud for **immediate access at receiving locations**.

**OneResponse Management** empowers hospital staff with **real-time patient insights**, enhancing preparedness upon arrival.





# KEY FEATURES

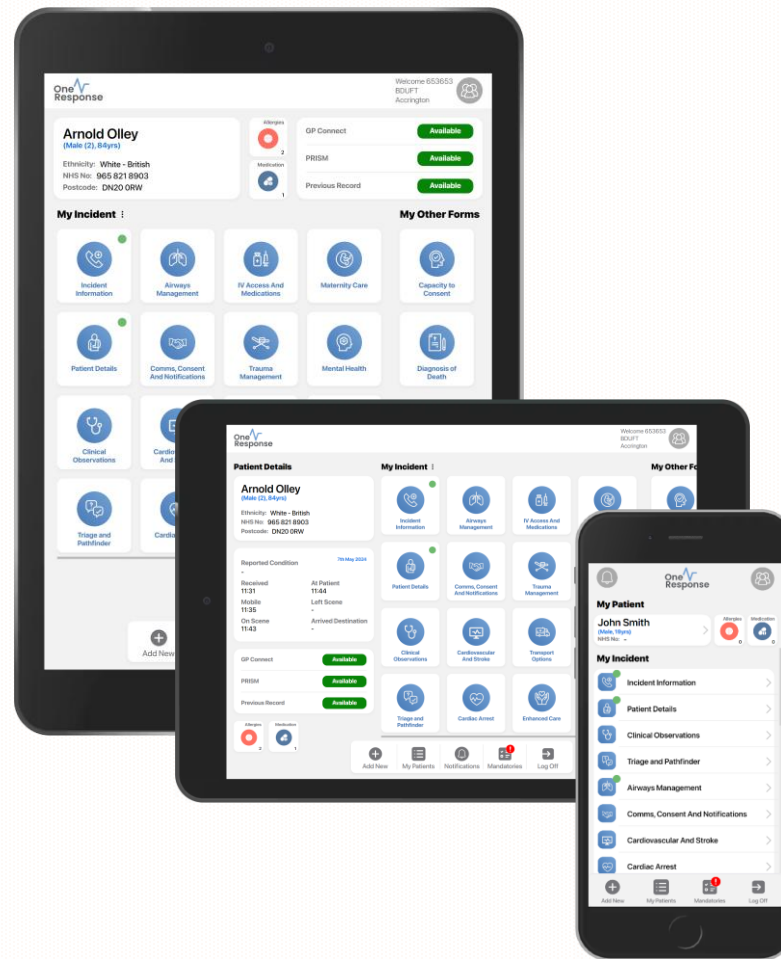
**Mobile EPR:** A mobile Electronic Patient Record system that allows paramedics to access and enter patient data on the go.

**Integration with Computer Aided Dispatch System:** Seamless connection with dispatch systems to ensure efficient communication and coordination.

**Secure Patient Report Transfer:** Secure transfer of patient reports between devices, sent via a cloud network for accessibility and continuity of care.

**Convenient Past Patient Retrieval:** Enables users to view previously completed patient records, enhancing historical data access for better patient care.

**PDS Trace for NHS Number:** Facilitates the tracing of a patient's NHS number for accurate identification and record-keeping.



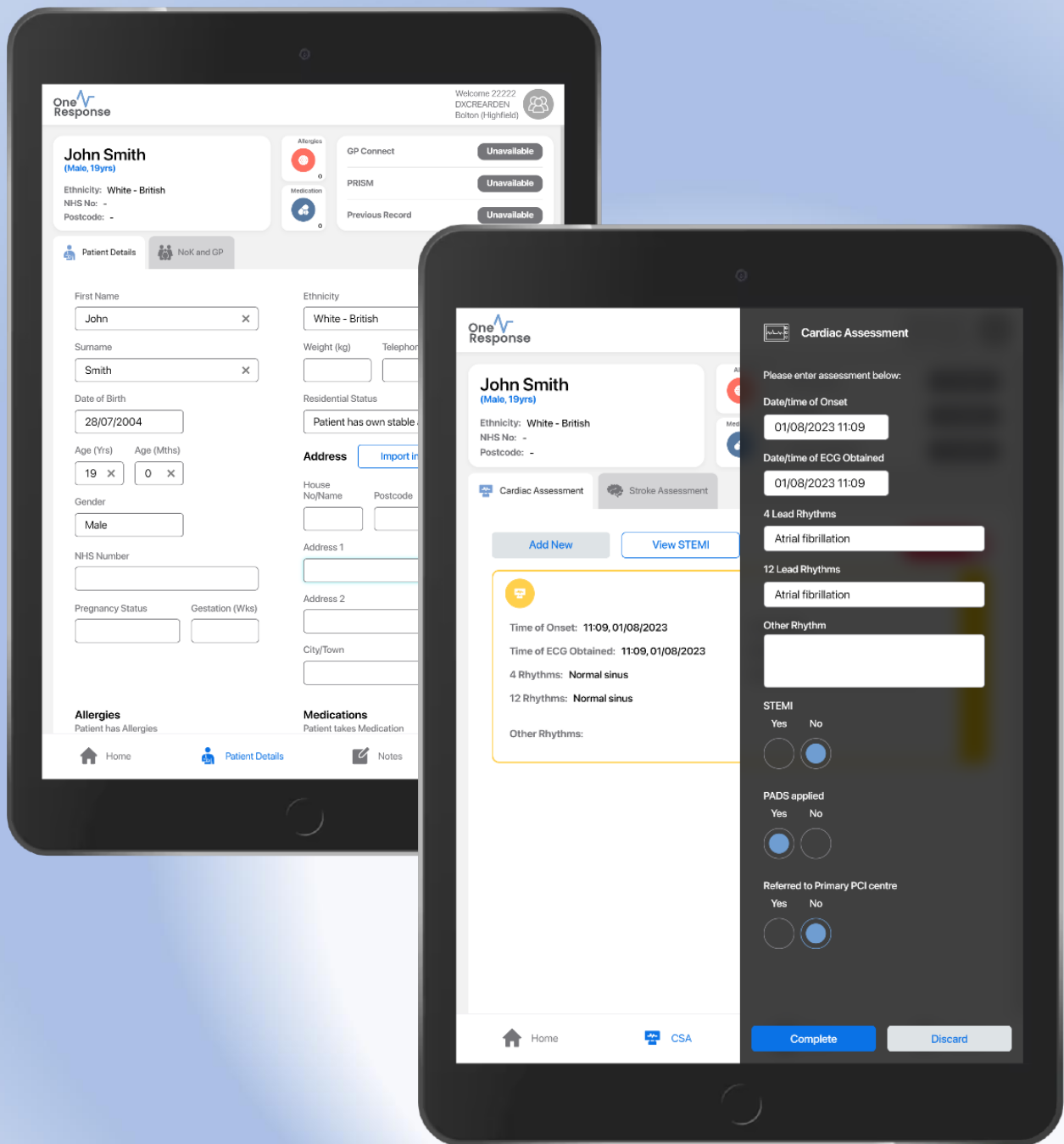
**GP Connect and Shared Care Record:** GP Connect and Shared care record information are available seamlessly within the OneResponse User Interface.

**Easily Accessible Clinical Documentation:** Access to both locally stored and web-available clinical documentation, ensuring paramedics have the necessary information at their fingertips.

**Structured Patient Assessments:** Provides a framework for consistent and comprehensive patient assessments.

**Helpful Learning Zone:** Includes training videos within the app to ensure ease of use and proficiency among paramedics.

**Real-Time Management System:** A portal for users to view and analyse collected incident report information, and for hospitals to view inbound patient information in real-time.



## Key Benefits

**Enhanced Security:** Leveraging advanced cloud technologies, the solution ensures robust security, safeguarding sensitive data with top-tier encryption, systematic data classification, whilst adhering to industry best practices.

**Elevated Accessibility:** The solution is platform and device agnostic and will run on iOS, Android, Windows and in browser on a Desktop, Tablet or Mobile phone.

**Real Time Data Access:** Enables the Emergency Department to view incoming patient data, vital signs and media in real-time, which can lead to lifesaving decisions.

**Precise Data:** Through data validation, auto-calculation, and mandatory data capture, the quality of data is significantly enhanced.

**Streamlined Handover Process:** Streamlines the ambulance to Emergency Department handover process as data is available ahead of arrival, reducing wait times and improving patient flow.

**Guaranteed Error Reduction:** Minimises the risk of human and process error due to the application workflow and digitised data entry.

**Always Operational:** Offers paramedics the ability to complete patient reports at the site of an incident, even without internet connectivity.

# TECHNICAL FEATURES

**Technology:** Our solution is built with the latest technology to provide the best user experience.

**Highly Configurable:** Our solution can be tailored to meet the specific needs of your organization.

**Seamless Integration:** Our bespoke API and FHIR integration provide a full end-to-end solution.

**Cloud Native:** Our solution is compatible with both AWS, and Azure, providing a reliable and scalable platform.

**High Availability:** Our solution is designed to provide high availability and scalability to meet the demands of your organization.

**Robust Information Security:** Our Information Security Management System is ISO27001 certified and compliant with NHS Information Governance standards.

**Interoperability Standards:** Our solution is compliant with interoperability standards such as HL7 and FHIR.

**Restful API Protocols:** Our solution uses Restful API protocols for seamless integration with other systems.

**Zero Downtime Code Release:** Our solution is designed for zero downtime code release, ensuring uninterrupted service

**Rapid Deployment:** Our solution can be rapidly deployed, minimising the impact on clinicians.

| PORT                            |  | NOTES   | MEDIA | DOD | MATERNITY | MENTAL H | EPR HISTORY | GDPR |
|---------------------------------|--|---|-------|-----|-----------|----------|-------------|------|
| Call Sign                       |  | DXCRLEROUX  |       |     |           |          |             |      |
| Incident Date                   |  | 20/03/2024 07:40:04   |       |     |           |          |             |      |
| Name                            |  | Pedro Koepp   |       |     |           |          |             |      |
| Age                             |  | 65 Years, 5 Months  |       |     |           |          |             |      |
| Gender                          |  | Male (2)  |       |     |           |          |             |      |
| Gender Identity                 |  | Not Known (not recorded)  |       |     |           |          |             |      |
| Incident Address                |  | 886 Taylor St<br>Brogan Road<br>Bury St Edmunds<br>IP28 6AE   |       |     |           |          |             |      |
| Incident Number                 |  | 58e00b1e-ea57-45d3-b73c-a951ce8d733b  |       |     |           |          |             |      |
| Presenting Complaint            |  | Airway / breathing Coughing up blood (haemoptysis)  |       |     |           |          |             |      |
| History of Presenting Complaint |  | The patient presents to the emergency department today with a chief complaint of severe chest pain the HPI (History of Present Illness):<br>The patient reports that he was at home when he suddenly experienced a crushing, central chest pain the pressure-like and rates it 9/10 in intensity. He also experienced shortness of breath, diaphoresis, and nausea at the time, called 911 immediately. |       |     |           |          |             |      |
| Communication                   |  | Does the patient have any communication or information needs?<br><br>Yes<br><br>May we (NWS) contact the patient after the incident to assist us in improving patient care?<br><br>Yes  |       |     |           |          |             |      |
| Consent                         |  | Has the patient demonstrated behaviour that indicates that they may not have the capacity to make decisions?<br><br>Yes<br><br>Does the patient have capacity?<br><br>Yes   |       |     |           |          |             |      |
| Previous Medical History        |  | Hypothyroidism (managed with levothyroxine)<br>No history of heart disease  |       |     |           |          |             |      |
| Family History                  |  | His father had a myocardial infarction in his late 60s, but there is no known family history of premature   |       |     |           |          |             |      |
| Medications                     |  | Yes<br><br>Ramipril   |       |     |           |          |             |      |



# PRICING PLANS

- Enterprise grade product
- Secure and scalable cloud service
- Unlimited users
- Unlimited devices
- Clinical Safety Assured
- User group

\* All prices are excluding VAT

| Plan Details   |  | Starter               | Scale                      |
|--|--|-----------------------|----------------------------|
| Annual Pricing   |  | £2,620.08             | Tailored - POA             |
| Users  |  | Unlimited             | Unlimited                  |
| Device Installations                                     |  | Unlimited             | Unlimited                  |
| Management Application                                   |  | 1                     | 1                          |
| Additional Management Application - per year per licence |  | £190                  | £190                       |
| Patient Records per year                                 |  | 4000                  | Unlimited                  |
| Additional Patient Records - per record above threshold  |  | 65p                   | n/a                        |
|  |  |                       |                            |
| Key Features   |  | Starter               | Scale                      |
| Ambulance Dataset Adherence                              |  | ✓                     | ✓                          |
| Care bundles and Pre-Defined Workflows                   |  | ✓                     | ✓                          |
| Clinically Assured Application - DCB0160                 |  | ✓                     | ✓                          |
| Coded data using SNOMED                                  |  | ✓                     | ✓                          |
| Conformance to JRCALC Guidelines                         |  | ✓                     | ✓                          |
| Conformance to PRSB Ambulance Handover Guidelines        |  | ✓                     | ✓                          |
| NHS ISN adherence built-in                               |  | ✓                     | ✓                          |
| NHS SPINE / GP Connect Integration                       |  | £500 per yr           | ✓                          |
| Reference Data Management - Self-Service                 |  | ✓                     | ✓                          |
| Reporting - Canned / Pre-Configured                      |  | ✓                     | ✓                          |
| Reporting - Self-Service                                 |  | ✓                     | ✓                          |
| Application Tile Configuration                           |  | -                     | ✓                          |
| Bespoke Integrations                                     |  | -                     | ✓                          |
| Bespoke Development                                      |  | -                     | ✓                          |
| Monitoring Equipment Integration                         |  | -                     | ✓                          |
|  |  |                       |                            |
| Service Details  |  | Starter               | Scale                      |
| Support via email and phone                              |  | ✓                     | ✓                          |
| Support Hours  |  | Weekdays (9-5pm)      | 24/7/365 or Tailored       |
| Cloud Availability Service Levels                        |  | 99.7%                 | 99.9%                      |
| Cloud Hosting Model                                      |  | Shared Infrastructure | Shared or Dedicated Infra. |