

HOSPITAL & CLINICAL SOLUTIONS

TRANSFORMING HEALTHCARE SCHEDULING

UltraGenda

SCHEDULE COMPLEX CARE PATHWAYS

WHILST ENABLING SELF-SERVICE FOR PATIENTS INCLUDING VIDEO CONSULTATION INTEGRATION



Hospitals, primary and community healthcare delivery organisations are under greater pressure to achieve efficiencies and quality of service. Increasingly, these services must schedule complex care pathways across multiple teams, resources and scheduling systems, which can lead to errors, waste and inconvenience for patients and care teams.

Dedalus UltraGenda, a suite of generic, web-native applications, supports key planning processes, enabling medical and administrative staff to quickly schedule complex combinations of patients, clinicians and resources across the whole healthcare ecosystem.

This application suite streamlines the handling of multi-disciplinary team appointments, patient pathways and appointment sets, rescheduling and multiresource bookings to just a few simple steps.

Dedalus UltraGenda also enables patients to self-book, cancel and reschedule appointments whilst respecting the organisation's appointment-booking rules.

DEDALUS ULTRAGENDA IN ACTION

Dedalus UltraGenda is quick to deploy and rapidly delivers business value for pilot, single department or small organisation environments, with the ability to rapidly scale across services and organisations. With open APIs, support for Health Level Seven International (HL7) standards, web services, integration with Microsoft Outlook™, and desktop integration with other products, UltraGenda is easy to install and configure. Your deployment can grow and change over time without incurring high integration costs or staff time commitments.



STRENGTHS

- Increase resource utilisation and productivity
- Enable patient self-service
- Reduce no-shows
- Reduce unnecessary appointments
- Simplify the delivery of services across organisational boundaries

DEDALUS ULTRAGENDA FEATURES

- **Multi-location capability:** one stop for booking and rescheduling across local and downstream organisation services, whilst allowing management of complex scheduling tasks.
- **Multi-resource scheduling:** single step for all staff, equipment and rooms required — wherever they are.
- **Full bed management:** supports all admission, discharge and transfer (ADT) functions, including registering home leave. Supports planning future intakes — assigning a specialty, ward and bed directly.
- **Dashboards:** overview and real-time reporting of capacity and performance, allowing managers to quickly understand issues and identify improvement opportunities.
- **Referral and decision support:** electronic referrals — not limited to a single organisation — increasing speed, plus built-in decision support preventing inappropriate or incorrect referrals.
- **Patient portal and video consultation:** patients directly engaged with their booking, confirming and cancellation — online and through a mobile application, improving attendance rates and patient experience.

ULTRAGENDA IS NOW INTEGRATED WITH MICROSOFT TEAMS TO SUPPORT VIDEO CONSULTATIONS

Physicians can easily book or create a video consultation with a patient within their existing workflow, and easily share the link with the patient.

The link can be shared with the patient through an email – with automatic configuration for the customer - or a confirmation letter with QR code. With the UltraGenda patient portal in use, the patient can also activate the link from the booked appointment details. The patient will be placed in a waiting room, from where the physician can admit the patient to the video consultation session.

Clinicians can use their corporate Microsoft Teams account, patients can access Microsoft Teams without an account and use an online version.



“Quite simply, we think UltraGenda is the best scheduling system available. It is easy to set up and use, and across almost all areas, we are able to harness UltraGenda’s capabilities to weed out manual processes, saving time and reducing the potential for error.”

IT Manager, NHS Foundation Trust

STREAMLINE CARE PLANNING AND COORDINATION

To support care coordination across multiple organisations, Dedalus UltraGenda supports scheduling for a single service or a range of services, and enables the scheduling of resources across different organisations, including full integration with multiple electronic medical records (EMR) or scheduling systems used by these organisations and services. The scheduling solution that leads to improved efficiency, better outcomes.

Benefits include:

- Better patient experience via reduced patient waits and less wasted time. Patients get more accurate appointment scheduling, direct access to their own bookings and support for video consultations. Patients can be referred or booked by their general practitioner.
- More effective resource use achieved through optimised use of staff, equipment and facilities through effective load balancing and decreased use of critical, scarce or expensive resources.
- Improved efficiency, including reduced DNA (did not attend) rates resulting in less administrative time and effort required to schedule, confirm and reschedule appointments.



WHY DEDALUS ULTRAGENDA?

- Dedalus UltraGenda is currently deployed across a large number of customers in Europe and the ANZ region.
- UltraGenda can be implemented quickly to deliver business value.
- Dedalus has experience in deploying UltraGenda alongside different EMR/EPR systems.
- Dedalus offers end-to-end digital healthcare transformation services, from strategic advisory services to industry software, transformation, integration, deployment and operational management.



GET STARTED

Contact us to learn how Dedalus UltraGenda can help you deliver advanced enterprise scheduling and improve patient experience, staff productivity and efficiency.



Dedalus

www.dedalus.com

About Dedalus

Dedalus is the leading healthcare and diagnostic software provider in Europe and one of the largest in the world. With its innovative framework of comprehensive and process-oriented solutions, Dedalus enables a revolutionary digital transformation of country-wide Healthcare Systems fully supporting the patient digital journey. Dedalus serves more than 6,100 private and public hospitals across 40 countries, through more than 5,500 highly specialized resources, of which 2000 are dedicated to R&D activities. We aim to help caregivers and healthcare professionals to deliver better care to the communities they serve and for this reason we are very proud of doing a special job, working with healthcare organisations to improve healthcare outcomes for patients.

Life flows through our software.

For more information, visit www.dedalus.com