Dedalus

DIAGNOSTIC

MEET THE EVOLVING DEMANDS OF **A MODERN MORTUARY SERVICE**

MORTUARY

MANAGE THE END-OF-LIFE PROCESS
WITH AN EFFICIENT, COMPREHENSIVE SYSTEM

Historically, mortuary departments in healthcare facilities have not used IT systems. Many healthcare organisations therefore have no insight into the efficiency of their mortuary, nor can they identify how to achieve savings. Deployment of a purpose-built mortuary IT system can easily overcome these issues, along with common challenges related to staffing, planning, consent and access to appropriate data.

Dedalus Mortuary provides a complete approach to management and administration of the mortuary department in compliance with government rules and regulations.

Dedalus Mortuary manages workflow, whilst ensuring all necessary procedures are completed prior to release of the deceased. Appropriate permissions and consents are obtained at each stage of the process. The solution enables detailed and accurate recording of all mortuary activities, delivering an efficient process that minimises unnecessary delays and helps eliminate errors at a distressing time for the deceased's family and friends.

Dedalus Mortuary can be provided as either a standalone module for customers who require on-premises deployment or as a hosted solution (SaaS) on the Dedalus Healthcare Cloud.

www.dedalus.com

DIAGNOSTIC

MODERNISE AND INTEGRATE

A comprehensive system, Dedalus Mortuary provides many features that support management of the end-of-life process:

- **Track and organise.** Track, audit and document belongings. Keep all tissues, organs and implanted devices recorded, audited and managed correctly via visual presentation of locations. Ensure that personal effects are returned to the appropriate person at the correct time.

- **Intelligent workflow checking.** Prevent processes from continuing if correct steps and documentation are not in place.

- **Scheduling.** Coordinate patient activities with staff, locations and correct workflow. Viewings for family can be arranged with essential staff in attendance, if required, and the system can schedule preparation of the deceased and the viewing room.

- **Documentation.** Create, scan, track and retain documentation within the same system.

- **Refrigerator management.** Physical representation of mortuary refrigerators on screen with visible patient contents and key information enforces refrigeration management, such as disinfection processes, before the unit can be used again. Organisations can restrict refrigerator access if necessary.

- **Reporting.** Custom-built reports and statistics can show workload and bottlenecks.

- **Audit.** Full documentation on all actions with the patient/deceased and their belongings: Everything is time-, date- and user-stamped for all audit trails and reports.

- **Alerts and warnings.** Alerts can help protect staff from infections and other risks and ensure that mitigation action is taken, if needed. Warnings can be used to enforce patient and family wishes.

- **Role-based access.** Role-based access control ensures that the correct access level and correct data are available to the right person and role. For example, a bereavement officer, a pathologist and a hospital porter will have different data views and access levels.

- **Integration.** Ability to receive HL7 messages from other systems such as the patient administration system (PAS) and laboratory system.

INCREASE EFFICIENCIES, ENSURE COMPLIANCE AND **STREAMLINE MORTUARY PROCESSES**

Dedalus Mortuary provides the following benefits to healthcare organisations and mortuary managers:

- **Efficient workflow** — provides documentation, audit, consent and tracking capabilities; removes error-prone processes that have significant consequences if things should go wrong.

- **Respectful and secure service** — enables your staff to offer a safe, dignified experience for patients and families.

- **Compliance** — governs and audits all activities involving the patient/deceased, with ease.

- **Coordination** — facilitates seamless interaction with laboratories for specimen tracking.

- **Data access** — provides easy access to work lists and appropriate, persona-based data, enabling accurate clinical governance and multiple efficiencies.

NEXT STEPS

If you are considering an end-of-life system to modernise your mortuary service, engage our team of experts to address your specific needs.

www.dedalus.com

7

DIAGNOSTIC

Dedalus

www.dedalus.com

About Dedalus

Dedalus is the leading healthcare and diagnostic software provider in Europe and one of the largest in the world. With its innovative framework of comprehensive and process-oriented solutions, Dedalus enables a revolutionary digital transformation of country-wide Healthcare Systems fully supporting the patient digital journey. Dedalus serves more than 6,100 private and public hospitals across 40 countries, through more than 5,500 highly specialized resources, of which 2000 are dedicated to R&D activities. We aim to help caregivers and healthcare professionals to deliver better care to the communities they serve and for this reason we are very proud of doing a special job, working with healthcare organisations to improve healthcare outcomes for patients.

Life flows through our software.

For more information, visit www.dedalus.com