

| Control Domain                                                  | Control ID | Question ID | Control Specification                                                                                                                                                                                                                                                                  | Consensus Assessment Questions                                                                                                                                                                                                                                     | Consensus Assessment Answers |    |     | Notes                                                                                                                                                                                                                                                                                                                     |
|-----------------------------------------------------------------|------------|-------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------|----|-----|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Application & Interface Security (Application Security)         | AIS-01     | AIS-01.1    | Applications and programming interfaces (APIs) shall be designed, developed, deployed, and tested in accordance with leading industry standards (e.g., OWASP for web applications) and adhere to applicable legal, statutory, or regulatory compliance obligations.                    | Do you use industry standards (e.g., OWASP Software Assurance Maturity Model, (IS27035) to build in security for your Systems/Software Development Lifecycle (SDLC)?                                                                                               | Yes                          | No | N/A | The AWS system development lifecycle incorporates industry best practices which include formal reviews by the AWS Security Team, threat modeling and completion of a risk assessment. Defectus SaaS has tested the application using tool based on OWASP model applied by own security team.                              |
|                                                                 |            | AIS-01.2    |                                                                                                                                                                                                                                                                                        | Do you use an automated source code analysis tool to detect security defects in code prior to production?                                                                                                                                                          |                              |    |     |                                                                                                                                                                                                                                                                                                                           |
|                                                                 |            | AIS-01.3    |                                                                                                                                                                                                                                                                                        | Do you use manual source code analysis to detect security defects in code prior to production?                                                                                                                                                                     |                              |    |     |                                                                                                                                                                                                                                                                                                                           |
|                                                                 |            | AIS-01.4    |                                                                                                                                                                                                                                                                                        | Do you verify that all of your software suppliers adhere to industry standards for Systems/Software Development Lifecycle (SDLC) security?                                                                                                                         |                              |    |     |                                                                                                                                                                                                                                                                                                                           |
|                                                                 |            | AIS-01.5    |                                                                                                                                                                                                                                                                                        | Do you review your applications for security vulnerabilities and address any issues prior to deployment to production?                                                                                                                                             |                              |    |     |                                                                                                                                                                                                                                                                                                                           |
| Application & Interface Security (Customer Access Requirements) | AIS-02     | AIS-02.1    | Prior to granting customers access to data, assets, and information systems, identified security, contractual, and regulatory requirements for customer access shall be addressed.                                                                                                     | Are all identified security, contractual, and regulatory requirements for customer access contractually addressed and remediated prior to granting customers access to data, assets, and information systems?                                                      |                              |    |     | AWS and Defectus agree to a service agreement outlining the terms of service and responsibilities of both parties prior to service delivery. The requirements of Defectus SaaS application shall still be the same of master account.                                                                                     |
|                                                                 |            | AIS-02.2    |                                                                                                                                                                                                                                                                                        | Are all requirements and trust levels for customers' access defined and documented?                                                                                                                                                                                |                              |    |     |                                                                                                                                                                                                                                                                                                                           |
| Application & Interface Security (Data Integrity)               | AIS-03     | AIS-03.1    | Data input and output integrity routines (i.e., reconciliation and edit checks) shall be implemented for application interfaces and databases to prevent manual or systematic processing errors, corruption of data, or misuse.                                                        | Does your data management policies and procedures require audits to verify data input and output integrity routines?                                                                                                                                               |                              |    |     | AWS data integrity controls as described in AWS SOC reports for S3, illustrates the data integrity controls maintained through all phases including transmission, storage and processing. Defectus implements input and output integrity routines in the application and databases layer utilized within AWS environment. |
|                                                                 |            | AIS-03.2    |                                                                                                                                                                                                                                                                                        | Are data input and output integrity routines (i.e., MD5/SHA checksums) implemented for application interfaces and databases to prevent manual or systematic processing errors or corruption of data?                                                               |                              |    |     |                                                                                                                                                                                                                                                                                                                           |
| Application & Interface Security (Data Privacy / Integrity)     | AIS-04     | AIS-04.1    | Policies and procedures shall be established and maintained in support of data security to include (confidentiality, integrity, and availability) across multiple system interfaces, jurisdictions, and business functions to prevent improper disclosure, alteration, or destruction. |                                                                                                                                                                                                                                                                    |                              |    |     | The scope is in charge to the CSP AWS.                                                                                                                                                                                                                                                                                    |
|                                                                 |            |             |                                                                                                                                                                                                                                                                                        | Is your Data Security Architecture designed using an industry standard (e.g., CISA, MULTISTAR, CSA Trusted Cloud Architectural Standard, FedRAMP, CACRAM)?                                                                                                         |                              |    |     |                                                                                                                                                                                                                                                                                                                           |
| Audit Assurance & Compliance (Independent Audit)                | AAC-01     | AAC-01.1    | Audit plans shall be developed and maintained to address business process disruptions. Auditing plans shall focus on reviewing the effectiveness of the implementation of security operations.                                                                                         | Do you develop and maintain an agreed upon audit plan (e.g., scope, objectives, frequency, resources, etc.) for reviewing the efficiency and effectiveness of implemented security controls?                                                                       |                              |    |     | The scope is in charge to the CSP AWS.                                                                                                                                                                                                                                                                                    |
|                                                                 |            | AAC-01.2    | Independent reviews and assessments shall be performed at least annually to ensure that the organization addresses nonconformities of established policies, standards, procedures, and best compliance obligations.                                                                    | Do you allow requests to view your SOC2/ISO 27001 or similar third-party audit or certification reports?                                                                                                                                                           |                              |    |     |                                                                                                                                                                                                                                                                                                                           |
|                                                                 |            | AAC-01.3    |                                                                                                                                                                                                                                                                                        | Do you conduct external penetration tests of your cloud services infrastructure at least annually?                                                                                                                                                                 |                              |    |     |                                                                                                                                                                                                                                                                                                                           |
|                                                                 |            | AAC-01.4    |                                                                                                                                                                                                                                                                                        | Do you conduct application penetration tests of your cloud infrastructure regularly as prescribed by industry best practices and authorized?                                                                                                                       |                              |    |     |                                                                                                                                                                                                                                                                                                                           |
|                                                                 |            | AAC-01.5    |                                                                                                                                                                                                                                                                                        | Do you conduct internal audits at least annually?                                                                                                                                                                                                                  |                              |    |     |                                                                                                                                                                                                                                                                                                                           |
|                                                                 |            | AAC-01.6    |                                                                                                                                                                                                                                                                                        | Are the results of the penetration tests available to tenants at their request?                                                                                                                                                                                    |                              |    |     |                                                                                                                                                                                                                                                                                                                           |
|                                                                 |            | AAC-01.7    |                                                                                                                                                                                                                                                                                        | Are the results of internal and external audits available to tenants at their request?                                                                                                                                                                             |                              |    |     |                                                                                                                                                                                                                                                                                                                           |
|                                                                 |            | AAC-01.8    |                                                                                                                                                                                                                                                                                        | Do you have a program in place that includes the ability to monitor changes to the regulatory requirements in relevant jurisdictions, adjust your security program for changes to legal requirements, and ensure compliance with relevant regulatory requirements? |                              |    |     |                                                                                                                                                                                                                                                                                                                           |
| Business Continuity Management &                                | BC-01      | BC-01.1     | A consistent unified framework for business continuity planning and plan development shall be established, documented, and adopted to                                                                                                                                                  | Does your organization have a plan or framework for business continuity management or disaster recovery management?                                                                                                                                                |                              |    |     | The scope is in charge to the CSP AWS.                                                                                                                                                                                                                                                                                    |
|                                                                 |            | BC-01.2     |                                                                                                                                                                                                                                                                                        | Do you have access from one location to all services you depend on?                                                                                                                                                                                                |                              |    |     |                                                                                                                                                                                                                                                                                                                           |

|                                                                                                          |  |                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                           |   |                                                                                                                                                                                                                                                                                                                                    |
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| Operational<br>Resilience<br>Business Continuity<br>Planning                                             |  | BCR-01.1                       | ensure all business continuity plans are consistent in addressing priorities for testing, maintenance, and information security requirements. Requirements for business continuity plans include the following: <ul style="list-style-type: none"><li>• Defined purpose and scope, aligned with relevant dependencies</li><li>• Accessible to and understood by those who will use them</li><li>• Owned by a named person(s) who is responsible for their review, update, and approval</li><li>• Defined lines of communication, roles, and responsibilities</li><li>• Detailed recovery procedures, manual work-around, and reference information</li><li>• Method for plan invocation</li></ul> | Do you provide a disaster recovery capability?                                                                                                                                                                                                                                                                                                                                                                                                               | x                                                                                                                                                                                                                         |   | Details display SaaS on AWS's placing machines and storing data within multiple geographic regions as well as across multiple Availability Zones within each region. Each Availability Zone is designed as an independent failure zone. In case of failure, automated AWS processes move data traffic away from the affected zone. |
|                                                                                                          |  | aws.m.2<br>aws.m.3<br>BCR-01.6 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Do you control service continuity with upstream providers in the event of provider failure?<br>Do you provide access to operational redundancy reports, including the services you rely on?                                                                                                                                                                                                                                                                  | x                                                                                                                                                                                                                         | x | The scope is in charge to the CSP AWS.                                                                                                                                                                                                                                                                                             |
|                                                                                                          |  | BCR-01.5                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Do you provide a tenant-organized failover option?                                                                                                                                                                                                                                                                                                                                                                                                           | x                                                                                                                                                                                                                         |   | Details on SaaS use publicly available mechanisms provided by AWS to report security and/or privacy events, including disasters.                                                                                                                                                                                                   |
|                                                                                                          |  | aws.m.9                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Do you share your business continuity and redundancy plans with your tenants?                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                                           | x |                                                                                                                                                                                                                                                                                                                                    |
| Business Continuity<br>Management &<br>Operational<br>Resilience<br>Business Continuity<br>Testing       |  | BCR-02                         | BCR-02.1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Business continuity and security incident response plans shall be subject to testing at planned intervals or upon significant organizational or environmental changes. Incident response plans shall include impacted customers (tenants) and other business relationships that represent critical intra-supply chain business process dependencies.                                                                                                         |                                                                                                                                                                                                                           |   | The scope is in charge to the CSP AWS                                                                                                                                                                                                                                                                                              |
|                                                                                                          |  |                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Are business continuity plans subject to testing at planned intervals or upon significant organizational or environmental changes to ensure continuing effectiveness?                                                                                                                                                                                                                                                                                        | x                                                                                                                                                                                                                         |   |                                                                                                                                                                                                                                                                                                                                    |
| Business Continuity<br>Management &<br>Operational<br>Resilience<br>Business Continuity<br>Documentation |  | BCR-03                         | BCR-03.1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Data center utilities services and environmental conditions (e.g., water, power, temperature and humidity controls, telecommunications, and internet connectivity) shall be secured, monitored, maintained, and                                                                                                                                                                                                                                              | Does your organization adhere to any international or industry standards when it comes to security, monitoring, maintaining and testing of datacenter utility services and environmental conditions?                      | x | The scope is in charge to the CSP AWS                                                                                                                                                                                                                                                                                              |
|                                                                                                          |  |                                | BCR-03.2                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | reverted connectivity) shall be secured, monitored, maintained, and                                                                                                                                                                                                                                                                                                                                                                                          | Has your organization implemented environmental controls, fail-over mechanisms or other redundancies to secure utility services and maintain environmental conditions?                                                    | x | The scope is in charge to the CSP AWS                                                                                                                                                                                                                                                                                              |
|                                                                                                          |  | BCR-04                         | BCR-04.1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Information system documentation (e.g., administrator and user guides, and architecture diagrams) shall be made available to authorized personnel to ensure the following: <ul style="list-style-type: none"><li>• Configuring, installing, and operating the information system</li><li>• Effectively using the system's security features</li></ul>                                                                                                        | Are information system documents (e.g., administrator and user guides, architecture diagrams, etc.) made available to authorized personnel to ensure configuration, installation and operation of the information system? | x | The scope is in charge to the CSP AWS                                                                                                                                                                                                                                                                                              |
|                                                                                                          |  |                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                           |   |                                                                                                                                                                                                                                                                                                                                    |
| Business Continuity<br>Management &<br>Operational<br>Resilience<br>Environmental Risk                   |  | BCR-05                         | BCR-05.1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Physical protection against damage from natural causes and disasters, as well as deliberate attacks, including fire, flood, electromagnetic electrical discharge, solar induced geomagnetic storm, wind, earthquake, tsunami, explosion, nuclear accident, volcanic activity, biological hazard, civil unrest, mobile, malicious activity, and other forms of natural or man-made disaster shall be anticipated, designed, and have countermeasures applied. | Is physical damage anticipated and are countermeasures included in the design of physical protection?                                                                                                                     | x | The scope is in charge to the CSP AWS                                                                                                                                                                                                                                                                                              |
|                                                                                                          |  |                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                           |   |                                                                                                                                                                                                                                                                                                                                    |
| Business Continuity<br>Management &<br>Operational<br>Resilience<br>Equipment Location                   |  | BCR-06                         | BCR-06.1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | To reduce the risks from environmental threats, hazards, and opportunities for uncontrolled assets, equipment shall be kept away from locations subject to high probability environmental risks and supplemented by redundant equipment located at a reasonable distance.                                                                                                                                                                                    | Are any of your data centers located in places that have a high probability/recurrence of high-impact environmental risks (floods, tsunamis, earthquakes, hurricanes, etc.)?                                              | x |                                                                                                                                                                                                                                                                                                                                    |
|                                                                                                          |  |                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                           |   |                                                                                                                                                                                                                                                                                                                                    |
|                                                                                                          |  | BCR-07                         | BCR-07.1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Polices and procedures shall be established, and supporting business processes and technical measures implemented, for equipment                                                                                                                                                                                                                                                                                                                             | Do you have documented policies, procedures and supporting business processes for equipment and datacenter maintenance?                                                                                                   | x | The scope is in charge to the CSP AWS                                                                                                                                                                                                                                                                                              |
|                                                                                                          |  | BCR-08                         | BCR-08.1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Protection measures shall be put into place to react to natural and man-made threats based upon a geographically-specific business impact assessment.                                                                                                                                                                                                                                                                                                        | Do you have an assessed and deliberate maintenance schedule in place?                                                                                                                                                     | x | The scope is in charge to the CSP AWS                                                                                                                                                                                                                                                                                              |
| Business Continuity<br>Management &<br>Operational<br>Resilience<br>Equipment Power<br>Failures          |  |                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Are security mechanisms and redundancies implemented to protect equipment from utility service outages (e.g., power failures, network disruptions, etc.)?                                                                                                                                                                                                                                                                                                    | x                                                                                                                                                                                                                         |   |                                                                                                                                                                                                                                                                                                                                    |
|                                                                                                          |  |                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                           |   |                                                                                                                                                                                                                                                                                                                                    |
| Business Continuity<br>Management &                                                                      |  | BCR-09                         | BCR-09.1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | There shall be a defined and documented method for determining the impact of any disruption to the organization (local provider, cloud                                                                                                                                                                                                                                                                                                                       | Do you use industry standards and frameworks to determine the impact of any disruption to your organization (i.e. criticality of services and services sensitive, disaster recovery, RTO and RPO, etc.)?                  | x | The scope is in charge to the CSP AWS                                                                                                                                                                                                                                                                                              |
|                                                                                                          |  | M-01.01.1                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Does your organization conduct impact analysis reflective to possible disruptions to the cloud service?                                                                                                                                                                                                                                                                                                                                                      | x                                                                                                                                                                                                                         |   | The scope is in charge to the CSP AWS                                                                                                                                                                                                                                                                                              |

|                                                                                             |         |         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |   |  |                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
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| Business Continuity Management & Operational Resilience Policy                              | BC-10   | BC-10.1 | Policies and procedures shall be established, and supporting business processes and technical measures implemented, for appropriate IT governance and service management to ensure appropriate planning, delivery and support of the organization's IT capabilities supporting business functions, workflows, and/or customers based on industry accepted standards (i.e., ITIL v4 and COBIT 5). Additionally, policies and procedures shall include defined roles and responsibilities supported by regular workforce training.                                                                        |   |  | The scope is in charge to the CSP AWS                                                                                                                                                                                                                                                                                                                                                                                                                        |
|                                                                                             |         |         | Are policies and procedures established and made available for all personnel to adequately support services operations' roles?                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | x |  |                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| Business Continuity Management & Operational Resilience Policy                              | BC-11   | BC-11.1 | Policies and procedures shall be established, and supporting business processes and technical measures implemented, for defining and adhering to the retention period of any critical asset as per established policies and procedures, as well as applicable legal, statutory, or regulatory compliance obligations. Backup and recovery measures shall be incorporated as part of business continuity planning and tested accordingly for effectiveness.                                                                                                                                              | x |  | AWS maintains a retention policy applicable to AWS internal data and system components in order to control operations of AWS business and services. Critical AWS system components, including audit evidence and logging records, are replicated across multiple Availability Zones and backups are maintained and monitored. Deducts retain control and ownership of content stored in AWS Infrastructure and choose the appropriate data retention policy. |
|                                                                                             |         | BC-11.2 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | x |  | AWS maintains a retention policy applicable to AWS internal data and system components in order to control operations of AWS business and services. Critical AWS system components, including audit evidence and logging records, are replicated across multiple Availability Zones and backups are maintained and monitored. Deducts maintains documented policies and procedures with data retention period compliance to GDPR requirements.               |
|                                                                                             |         | BC-11.3 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | x |  | Deducts implement backup and recovery of SaaS to ensure compliance with GDPR and business requirements.                                                                                                                                                                                                                                                                                                                                                      |
|                                                                                             |         | BC-11.4 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | x |  | Deducts SaaS is deployed on Amazon EC2 instance and AWS automatically restores the instance if Ecommerce required due to an underlying hardware failure or a problem that requires AWS involvement to repair.                                                                                                                                                                                                                                                |
|                                                                                             |         | BC-11.5 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | x |  | Deducts SaaS provides capability to restore a virtual machine to a previous configuration?                                                                                                                                                                                                                                                                                                                                                                   |
|                                                                                             |         | BC-11.6 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | x |  | Deducts SaaS can export their APIs and use them on premise or at another provider (subject to software licensing restrictions).                                                                                                                                                                                                                                                                                                                              |
| Change Control & Configuration Management (Info Development / Acquisition)                  | CC-01   | CC-01.1 | Policies and procedures shall be established, and supporting business processes and technical measures implemented, to ensure the development and/or acquisition of new data, physical or virtual applications, infrastructure network and system components, or any separate, operations and/or data center facilities have been pre-authorized by the organization's business leadership or other accountable business role or function.                                                                                                                                                              |   |  |                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|                                                                                             |         |         | Do you test your backup or redundancy mechanisms at least annually?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | x |  | Deducts test backup of SaaS administrative accounts.                                                                                                                                                                                                                                                                                                                                                                                                         |
| Change Control & Configuration Management                                                   | CC-02   | CC-02.1 | External business partners shall adhere to the same policies and procedures for change management, release, and testing as internal developers within the organization (e.g., ITIL service management).                                                                                                                                                                                                                                                                                                                                                                                                 | x |  | The scope is in charge to the CSP AWS                                                                                                                                                                                                                                                                                                                                                                                                                        |
|                                                                                             |         | CC-02.2 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | x |  | Are policies and procedures adequately enforced to ensure external business partners comply with change management?                                                                                                                                                                                                                                                                                                                                          |
|                                                                                             |         | CC-02.3 | Organizations shall follow a defined quality change control and testing process (e.g., ITIL Service Management) with established baselines, testing, and release standards which focus on system availability, confidentiality, and integrity of systems and services.                                                                                                                                                                                                                                                                                                                                  | x |  | The scope is in charge to the CSP AWS                                                                                                                                                                                                                                                                                                                                                                                                                        |
|                                                                                             |         | CC-02.4 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | x |  | Is documentation describing known issues with certain external services available?                                                                                                                                                                                                                                                                                                                                                                           |
|                                                                                             |         | CC-02.5 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | x |  | Are there policies and procedures in place to triage and remedy reported bugs and security vulnerabilities for product and service offerings?                                                                                                                                                                                                                                                                                                                |
|                                                                                             |         | CC-02.6 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | x |  | Do you have controls in place to ensure that standards of quality are being met for all software development?                                                                                                                                                                                                                                                                                                                                                |
| Change Control & Configuration Management (Operational Software Platforms)                  | CC-04   | CC-04.1 | Policies and procedures shall be established, and supporting business processes and technical measures implemented, to control the installation of unauthorized software on organizationally owned or managed user end-point devices (e.g., issued workstations, laptops, and mobile devices) and IT infrastructure network and systems components.                                                                                                                                                                                                                                                     |   |  |                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|                                                                                             |         |         | Do you have controls in place to detect device code security defects for any outsourced software development activities?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | x |  | The scope is in charge to the CSP AWS                                                                                                                                                                                                                                                                                                                                                                                                                        |
| Change Control & Configuration Management (Production Changes)                              | CC-05   | CC-05.1 | Policies and procedures shall be established for managing the risks associated with ongoing changes to:<br>• Business critical or customer (downstream) impacting physical and virtual applications and system-system interfaces (API) designs and configurations.<br>• Infrastructure network and systems components.<br>Technical measures shall be implemented to provide assurance that all changes directly correspond to a registered change request, business-critical or customer (downstream), and/or authorization by the customer (downstream) or content manager (CMA) prior to deployment. |   |  |                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|                                                                                             |         | CC-05.2 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | x |  | Do you provide tenants with documentation that describes your production change management procedures and their roles/rights/responsibilities within it?                                                                                                                                                                                                                                                                                                     |
|                                                                                             |         | CC-05.3 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | x |  | Do you have policies and procedures established for managing risks with respect to change management in production environments?                                                                                                                                                                                                                                                                                                                             |
|                                                                                             |         | CC-05.4 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | x |  | Do you have technical measures in place to ensure that changes in production environments are registered, authorized and in accordance with existing SaaS?                                                                                                                                                                                                                                                                                                   |
|                                                                                             |         | CC-05.5 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | x |  | Do you provide a capability to identify data and virtual machines via policy tags/attributes (e.g., tags can be used to limit guest console access, from host/console data to be monitored data to be secure controlled)                                                                                                                                                                                                                                     |
|                                                                                             |         | CC-05.6 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | x |  | Do you provide a capability to identify data and hardware via policy tags/metadata/hardware tags (e.g., TGT/TPM, VM Tag, etc.)                                                                                                                                                                                                                                                                                                                               |
| Data Security & Information Lifecycle Management (Data Inventory / Classification)          | DS-01   | DS-01.1 | Data and objects containing data shall be assigned a classification by the data owner based on data type, value, sensitivity and critically to the organization.                                                                                                                                                                                                                                                                                                                                                                                                                                        |   |  |                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|                                                                                             |         | DS-01.2 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | x |  | Do you inventory, document, and maintain data flow for data that is resident (permanent or temporary) within the service's applications and infrastructure network and systems?                                                                                                                                                                                                                                                                              |
|                                                                                             |         | DS-01.3 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | x |  | Can you ensure that data does not migrate beyond a defined operational boundary?                                                                                                                                                                                                                                                                                                                                                                             |
|                                                                                             |         | DS-01.4 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | x |  | Do you provide standardized (e.g., ISO/IEC) non-proprietary emerging algorithms (DES, AES, etc.) to tenants in order for them to encrypt/decrypt data (e.g., as received, as move through public networks, i.e., the Internet)?                                                                                                                                                                                                                              |
|                                                                                             |         | DS-01.5 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | x |  | AWS APIs are available via TLS protected endpoints, which provide server authentication. Deducts use TLS for all of interactions with AWS. AWS provides open encryption methodologies and enables customers to encrypt and authenticate all traffic, and to enforce the latest standards and updates.                                                                                                                                                        |
|                                                                                             |         | DS-01.6 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | x |  | Do you utilize open encryption methodologies any time your infrastructure components need to communicate with each other via public networks (e.g., Internet-based replication of data from one environment to another)?                                                                                                                                                                                                                                     |
| Data Security & Information Lifecycle Management (Handling / Labeling / Sensitivity Policy) | DS-04   | DS-04.1 | Policies and procedures shall be established for labeling, handling, and the security of data and objects which contain data. Mechanisms for label inheritance shall be implemented for objects that act as aggregate containers for data.                                                                                                                                                                                                                                                                                                                                                              |   |  |                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|                                                                                             |         |         | Are policies and procedures established for data labeling and handling in order to ensure the security of data and objects that contain data?                                                                                                                                                                                                                                                                                                                                                                                                                                                           | x |  | Deducts retain control and ownership of their data and implement a labeling and handling policy and procedures to meet requirements in order to ensure the security of data and objects that contain data.                                                                                                                                                                                                                                                   |
|                                                                                             | DS-04.2 | DS-04.2 | Do you follow a structured data retention standard (e.g., ISO 15488, Open WML, Creative Commons, etc.) data data base awareness?                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | x |  | Deducts use a standard standard policy to manage and label data.                                                                                                                                                                                                                                                                                                                                                                                             |
|                                                                                             | DS-04.3 | DS-04.3 | Are mechanisms for label inheritance implemented for objects that act as aggregate containers for data?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | x |  |                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

|                                                                             |        |          |                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                  |  |                                                                                                                                                                          |
|-----------------------------------------------------------------------------|--------|----------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------|--|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Data Security & Information Lifecycle Management<br>Reproduction Date       | DSI-03 | DSI-03.1 | Production data shall not be replicated or used in non-production environments. Any use of customer data in non-production environments requires explicit, documented approval from all customers whose data is affected, and must comply with all legal and regulatory requirements for archiving of sensitive data elements.                                                                                                                    | Do you have procedures in place to ensure production data shall not be replicated or used in non-production environments?                                                                                                                                                                                                                                                                                                                                                                                                            | x                |  | The scope is in charge to the CSP AWS                                                                                                                                    |
| Data Security & Information Lifecycle Management<br>Ownership / Stewardship | DSI-06 | DSI-06.1 | All data shall be designated with stewardship, with assigned responsibilities defined, documented, and communicated.                                                                                                                                                                                                                                                                                                                              | Are the responsibilities regarding data stewardship defined, assigned, documented, and communicated?                                                                                                                                                                                                                                                                                                                                                                                                                                 | x                |  | Deloitte has a own procedure to identify and assign the data stewardship to specific owner.                                                                              |
| Data Security & Information Lifecycle Management<br>Data Management         | DSI-07 | DSI-07.1 | Policies and procedures shall be established with supporting business processes and technical measures implemented for the secure disposal of sensitive information and data. Assets must be classified in terms of business criticality, service-level expectations, and operational continuity requirements. A complete inventory of all of your critical assets located at all sites or geographical locations and their assigned ownership?   | Do you restrict the secure deletion (e.g., declassification/retention) of archived and backed-up data?<br>Can you provide a published procedure for exiting the service arrangement, including assurance to sanitize all computing assets?<br>Do you classify your assets in terms of business criticality, service-level expectations, and operational continuity requirements?<br>Do you maintain a complete inventory of all of your critical assets located at all sites or geographical locations and their assigned ownership? | x<br>x<br>x<br>x |  | The scope is in charge to the CSP AWS<br>The scope is in charge to the CSP AWS<br>The scope is in charge to the CSP AWS<br>The scope is in charge to the CSP AWS         |
| Datacenter Security<br>Controlled Access Points                             | DCS-02 | DCS-02.1 | Physical security perimeters (e.g., fences, walls, barriers, gates, geos, electronic surveillance, physical authentication mechanisms, reception desks, and security patrols) shall be implemented to safeguard sensitive data and information systems.                                                                                                                                                                                           | Are physical security perimeters (e.g., fences, walls, barriers, gates, geos, electronic surveillance, physical authentication mechanisms, reception desks, and security patrols) implemented for all areas housing sensitive data and information systems?                                                                                                                                                                                                                                                                          | x                |  | The scope is in charge to the CSP AWS                                                                                                                                    |
| Datacenter Security<br>Equipment Identification                             | DCS-03 | DCS-03.1 | Automated equipment identification shall be used as a method of connection authentication. Location-aware technologies may be used to validate connection authentication integrity based on known equipment location.                                                                                                                                                                                                                             | Do you have a capability to use system geographic location as an authentication factor?<br>Is automated equipment identification used as a method to validate connection authentication integrity based on known associated location?                                                                                                                                                                                                                                                                                                | x<br>x           |  | Deloitte should provide conditional user access based on IP address using IPSEC connection or AWS Security Group functionality.<br>The scope is in charge to the CSP AWS |
| Datacenter Security<br>Offsite Authentication                               | DCS-04 | DCS-04.1 | Authorization must be obtained prior to relocation or transfer of hardware, software, or data to an offsite premises.                                                                                                                                                                                                                                                                                                                             | Is authorization obtained prior to relocation or transfer of hardware, software, or data to an offsite premises?                                                                                                                                                                                                                                                                                                                                                                                                                     | x                |  | The scope is in charge to the CSP AWS                                                                                                                                    |
| Datacenter Security<br>Offsite Equipment                                    | DCS-05 | DCS-05.1 | Policies and procedures shall be established for the secure disposal of equipment (by asset type) used outside the organization's premises. This shall include a wiping solution or destruction process that renders recovery of information impossible. The process shall consist of a full series of file drives to ensure that the stored data is released to inventory for reuse and deployment or securely stored until it can be destroyed. | Can you provide tenants with your asset management policies and procedures?                                                                                                                                                                                                                                                                                                                                                                                                                                                          | x                |  | The scope is in charge to the CSP AWS                                                                                                                                    |
| Datacenter Security<br>Policy                                               | DCS-06 | DCS-06.1 | Policies and procedures shall be established, and supporting business processes implemented, for maintaining a safe and secure working environment in offices, rooms, facilities, and secure areas during business and after hours.                                                                                                                                                                                                               | Can you provide evidence that policies, standards, and procedures have been established for maintaining a safe and secure working environment in offices, rooms, facilities, and secure areas?<br>Can you provide evidence that your personnel and external third parties have been trained regarding your documented policies, standards, and procedures?                                                                                                                                                                           | x<br>x           |  | The scope is in charge to the CSP AWS<br>The scope is in charge to the CSP AWS                                                                                           |
| Datacenter Security<br>Secure Area Authorization                            | DCS-07 | DCS-07.1 | Regimes and regimes to secure areas shall be constructed and monitored by physical access control mechanisms to ensure that only authorized personnel are allowed access.                                                                                                                                                                                                                                                                         | Are physical access control mechanisms (e.g. CCTV cameras, ID cards, checkpoints) in place to secure, constrain and monitor access and ingress points?                                                                                                                                                                                                                                                                                                                                                                               | x                |  | The scope is in charge to the CSP AWS                                                                                                                                    |

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|                                                                 |        |          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |   |   |                                                                                                                                                                                                                                     |
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| Governance and Risk Management<br>Security Policy Change Impact | GRM-08 | GRM-08.1 | Risk assessment results shall include updates to security policies, procedures, standards, and controls to ensure that they remain relevant and effective.                                                                                                                                                                                                                                                                                                                           | Risk assessment results include updates to security policies, procedures, standards, and controls to ensure they remain relevant and effective?                                                                                                                                                                                                                                                                                                                                                     | x |   | The scope is in charge to the CSF AWS                                                                                                                                                                                               |
|                                                                 |        |          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |   |   |                                                                                                                                                                                                                                     |
| Governance and Risk Management<br>Security Policy Change Impact | GRM-09 | GRM-09.1 | The organization's business leadership (or other accountable business area functions) shall ensure the information security policies are aligned with the enterprise-wide framework. Formal risk assessments shall be performed at least annually or at planned intervals, (and in conjunction with any change to information systems) to determine if the framework and impact associated with inherent and residual risk determined independently, considering all risk scenarios. | Do you certify your interests when you make material changes to your information security and/or access policies?<br>Are formal risk assessments aligned with the enterprise-wide framework and performed at least annually, or at planned intervals, determine the likelihood and impact of all identified risks, note mitigation and prioritization methods?<br>Is the likelihood and impact associated with inherent and residual risk determined independently, considering all risk scenarios? | x | x | The scope is in charge to the CSF AWS                                                                                                                                                                                               |
|                                                                 | GRM-10 | GRM-10.1 | Work shall be reviewed to ensure that the information security policies are aligned with the enterprise-wide framework. Formal risk assessments shall be performed at least annually or at planned intervals, (and in conjunction with any change to information systems) to determine if the framework and impact associated with inherent and residual risk determined independently, considering all risk scenarios.                                                              | Do you perform, at minimum, annual reviews to your security and security policies?<br>Are formal risk assessments aligned with the enterprise-wide framework and performed at least annually, or at planned intervals, determine the likelihood and impact of all identified risks, note mitigation and prioritization methods?<br>Is the likelihood and impact associated with inherent and residual risk determined independently, considering all risk scenarios?                                | x | x | The scope is in charge to the CSF AWS                                                                                                                                                                                               |
| Governance and Risk Management<br>Security Policy Change Impact | GRM-11 | GRM-11.1 | Work shall be reviewed to ensure that the information security policies are aligned with the enterprise-wide framework. Formal risk assessments shall be performed at least annually or at planned intervals, (and in conjunction with any change to information systems) to determine if the framework and impact associated with inherent and residual risk determined independently, considering all risk scenarios.                                                              | Do you have a documented, organization-wide process in place to measure risk?                                                                                                                                                                                                                                                                                                                                                                                                                       | x |   | The scope is in charge to the CSF AWS                                                                                                                                                                                               |
|                                                                 | GRM-12 | GRM-12.1 | Work shall be reviewed to ensure that the information security policies are aligned with the enterprise-wide framework. Formal risk assessments shall be performed at least annually or at planned intervals, (and in conjunction with any change to information systems) to determine if the framework and impact associated with inherent and residual risk determined independently, considering all risk scenarios.                                                              | Do you make available documentation of your organization-wide risk management program?                                                                                                                                                                                                                                                                                                                                                                                                              | x |   | Detailed doesn't provide the Risk Management program to the customer, this document is categorized as "confidential". Detailed Risk Management program is reviewed by internal auditors during audits for our ISO 27001 compliance. |
| Human Resources<br>Asset Return                                 | HR-01  | HR-01.1  | Upon termination of workforce personnel and/or expiration of external business relationships, all organizationally owned assets shall be reviewed, verified, and accounted for.                                                                                                                                                                                                                                                                                                      | Upon termination of contract or business relationship, are employees and business partners adequately informed of their obligations for asset return requirements upon exit?                                                                                                                                                                                                                                                                                                                        | x |   | The scope is in charge to the CSF AWS                                                                                                                                                                                               |
|                                                                 | HR-02  | HR-02.1  | Upon termination of workforce personnel and/or expiration of external business relationships, all organizationally owned assets shall be reviewed, verified, and accounted for.                                                                                                                                                                                                                                                                                                      | Do you have asset return procedures outlined how assets should be returned within an established period?                                                                                                                                                                                                                                                                                                                                                                                            | x |   | The scope is in charge to the CSF AWS                                                                                                                                                                                               |
| Human Resources<br>Background Screening                         | HR-03  | HR-03.1  | Upon termination of workforce personnel and/or expiration of external business relationships, all organizationally owned assets shall be reviewed, verified, and accounted for.                                                                                                                                                                                                                                                                                                      | Pursuant to local laws, regulations, ethics, and contractual constraints, are all employment candidates, contractors, and involved third parties subject to background verification?                                                                                                                                                                                                                                                                                                                | x |   | The scope is in charge to the CSF AWS                                                                                                                                                                                               |
|                                                                 | HR-04  | HR-04.1  | Upon termination of workforce personnel and/or expiration of external business relationships, all organizationally owned assets shall be reviewed, verified, and accounted for.                                                                                                                                                                                                                                                                                                      | Do you require that employment agreements are signed by newly hired or on-boarded workforce personnel prior to granting work access to corporate facilities, resources, and systems?                                                                                                                                                                                                                                                                                                                | x |   | The scope is in charge to the CSF AWS                                                                                                                                                                                               |
| Human Resources<br>Portable / Mobile Devices                    | HR-05  | HR-05.1  | Upon termination of workforce personnel and/or expiration of external business relationships, all organizationally owned assets shall be reviewed, verified, and accounted for.                                                                                                                                                                                                                                                                                                      | Do you have documented policies, procedures, and standards in place to govern access to and use of portable and mobile devices?                                                                                                                                                                                                                                                                                                                                                                     | x |   | The scope is in charge to the CSF AWS                                                                                                                                                                                               |
|                                                                 | HR-06  | HR-06.1  | Upon termination of workforce personnel and/or expiration of external business relationships, all organizationally owned assets shall be reviewed, verified, and accounted for.                                                                                                                                                                                                                                                                                                      | Do you have documented policies, procedures, and standards in place to govern access to and use of portable and mobile devices?                                                                                                                                                                                                                                                                                                                                                                     | x |   | The scope is in charge to the CSF AWS                                                                                                                                                                                               |
| Human Resources<br>Non-Disclosure Agreements                    | HR-07  | HR-07.1  | Upon termination of workforce personnel and/or expiration of external business relationships, all organizationally owned assets shall be reviewed, verified, and accounted for.                                                                                                                                                                                                                                                                                                      | Are policies and procedures established and measures implemented to strictly limit access to your sensitive data and tenant data from portable and mobile devices (e.g., laptops, cell phones, and personal digital assistants (PDAs)), which are generally higher-risk than non-portable devices (e.g., desktop computers at the provider organization's facilities)?                                                                                                                              | x |   | The scope is in charge to the CSF AWS                                                                                                                                                                                               |
|                                                                 | HR-08  | HR-08.1  | Upon termination of workforce personnel and/or expiration of external business relationships, all organizationally owned assets shall be reviewed, verified, and accounted for.                                                                                                                                                                                                                                                                                                      | Are requirements for non-disclosure or confidentiality agreements reflecting the organization's needs for the protection of data and operational details identified, documented, and reviewed at planned intervals?                                                                                                                                                                                                                                                                                 | x |   | The scope is in charge to the CSF AWS                                                                                                                                                                                               |
| Human Resources<br>Security Awareness Training / Awareness      | HR-09  | HR-09.1  | Upon termination of workforce personnel and/or expiration of external business relationships, all organizationally owned assets shall be reviewed, verified, and accounted for.                                                                                                                                                                                                                                                                                                      | Do you have policies and procedures in place to define allowances and conditions for permitting usage of organizationally owned or provided user endpoints, devices and IT infrastructure (networks and systems, connections)?                                                                                                                                                                                                                                                                      | x |   | The scope is in charge to the CSF AWS                                                                                                                                                                                               |
|                                                                 | HR-10  | HR-10.1  | Upon termination of workforce personnel and/or expiration of external business relationships, all organizationally owned assets shall be reviewed, verified, and accounted for.                                                                                                                                                                                                                                                                                                      | Do you provide a formal, role-based, security awareness training program for cloud-related access and data management work (e.g., multi-tenancy, nationality, cloud delivery model, segregation of duties implications, and conflicts of interest) for all persons with access to tenant data?                                                                                                                                                                                                      | x |   | The scope is in charge to the CSF AWS                                                                                                                                                                                               |
| Human Resources<br>Security Awareness Training / Awareness      | HR-11  | HR-11.1  | Upon termination of workforce personnel and/or expiration of external business relationships, all organizationally owned assets shall be reviewed, verified, and accounted for.                                                                                                                                                                                                                                                                                                      | Do you specifically train your employees regarding their specific role and the information security controls their must fulfill?                                                                                                                                                                                                                                                                                                                                                                    | x |   | The scope is in charge to the CSF AWS                                                                                                                                                                                               |
|                                                                 | HR-12  | HR-12.1  | Upon termination of workforce personnel and/or expiration of external business relationships, all organizationally owned assets shall be reviewed, verified, and accounted for.                                                                                                                                                                                                                                                                                                      | Do you document employee acknowledgment of training files have completed?                                                                                                                                                                                                                                                                                                                                                                                                                           | x |   | The scope is in charge to the CSF AWS                                                                                                                                                                                               |
| Human Resources<br>Security Awareness Training / Awareness      | HR-13  | HR-13.1  | Upon termination of workforce personnel and/or expiration of external business relationships, all organizationally owned assets shall be reviewed, verified, and accounted for.                                                                                                                                                                                                                                                                                                      | Do you have policies and procedures in place to define allowances and conditions for permitting usage of organizationally owned or provided user endpoints, devices and IT infrastructure (networks and systems, connections)?                                                                                                                                                                                                                                                                      | x |   | The scope is in charge to the CSF AWS                                                                                                                                                                                               |
|                                                                 | HR-14  | HR-14.1  | Upon termination of workforce personnel and/or expiration of external business relationships, all organizationally owned assets shall be reviewed, verified, and accounted for.                                                                                                                                                                                                                                                                                                      | Do you have policies and procedures in place to define allowances and conditions for permitting usage of organizationally owned or provided user endpoints, devices and IT infrastructure (networks and systems, connections)?                                                                                                                                                                                                                                                                      | x |   | The scope is in charge to the CSF AWS                                                                                                                                                                                               |
| Human Resources<br>Security Awareness Training / Awareness      | HR-15  | HR-15.1  | Upon termination of workforce personnel and/or expiration of external business relationships, all organizationally owned assets shall be reviewed, verified, and accounted for.                                                                                                                                                                                                                                                                                                      | Do you have policies and procedures in place to define allowances and conditions for permitting usage of organizationally owned or provided user endpoints, devices and IT infrastructure (networks and systems, connections)?                                                                                                                                                                                                                                                                      | x |   | The scope is in charge to the CSF AWS                                                                                                                                                                                               |
|                                                                 | HR-16  | HR-16.1  | Upon termination of workforce personnel and/or expiration of external business relationships, all organizationally owned assets shall be reviewed, verified, and accounted for.                                                                                                                                                                                                                                                                                                      | Do you have policies and procedures in place to define allowances and conditions for permitting usage of organizationally owned or provided user endpoints, devices and IT infrastructure (networks and systems, connections)?                                                                                                                                                                                                                                                                      | x |   | The scope is in charge to the CSF AWS                                                                                                                                                                                               |

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| Identity & Access Management<br>Identity Programs<br>Access                               | IAM-12 | IAM-12.10 |                                                                                                                                                                                                                                                                                                                                                                                                                                         | Do you support the ability to force password changes upon first login?                                                                                                                                                                                      | x |  | Delidius SaaS defines password and account policies for accounts, to meet Amazon best practice password and account policies for accounts, to meet requirements of <a href="#">authentication.amazonaws.com/SEC-000-004</a> .                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|                                                                                           |        | IAM-12.11 | Identity programs capable of potentially monitoring system, object, network, virtual machine, and application controls shall be restricted.                                                                                                                                                                                                                                                                                             | Do you have mechanisms in place for unlocking accounts that have been locked out (e.g., self-service via email, defined workflows, automated, manual, etc.)?                                                                                                | x |  | Delidius SaaS defines password and account policies for accounts, to meet requirements of <a href="#">authentication.amazonaws.com/SEC-000-004</a> .<br>The scope is in charge to the CSP AWS.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|                                                                                           |        |           |                                                                                                                                                                                                                                                                                                                                                                                                                                         | Are access to identity programs used to manage virtualized profiles (e.g., shuldown, clone, etc) appropriately restricted and monitored?                                                                                                                    | x |  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|                                                                                           |        |           |                                                                                                                                                                                                                                                                                                                                                                                                                                         | Are integrity (hash) and network intrusion detection (IDS) tools implemented to help facilitate timely detection, investigation by root cause analysis, and response to incidents?                                                                          | x |  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| Infrastructure & Virtualization<br>Security<br>Asset Tagging /<br>Intrusion Detection     | V0-01  | V0-01.1   | Higher levels of assurance are required for protection, retention, and lifecycle management of audit logs, adhering to applicable legal, security, or regulatory compliance obligations and providing unique user access accountability to detect potentially suspicious network behaviors and/or file integrity anomalies, and to support forensic investigative capabilities in the event of a security breach.                       |                                                                                                                                                                                                                                                             |   |  | AWS Security performs regular vulnerability scans on the underlying infrastructure, web application, and databases in the AWS environment using a variety of tools. External vulnerability assessments are conducted by an AWS approved third party vendor at least quarterly, and identified issues are investigated and tracked to resolution. Vulnerabilities that are identified are monitored and evaluated and countermeasures are designed, implemented, and operated to compensate for known and newly identified vulnerabilities. Delidius performs vulnerability scans penetration testing, the integrity monitoring and intrusion detection for Amazon EC2 used in SaaS application. Delidius scan IP addresses and not AWS endpoints. AWS endpoints are tested as part of AWS compliance vulnerability scans. |
|                                                                                           |        | IAC-01.1  |                                                                                                                                                                                                                                                                                                                                                                                                                                         | Is physical and logical user access to audit logs restricted to authorized personnel?                                                                                                                                                                       | x |  | The scope is in charge to the CSP AWS.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|                                                                                           |        | V0-01.2   |                                                                                                                                                                                                                                                                                                                                                                                                                                         | Can you provide evidence that due diligence mapping of regulations and standards to your controls/architecture/processes has been performed?                                                                                                                | x |  | The scope is in charge to the CSP AWS.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|                                                                                           |        | IAC-01.3  |                                                                                                                                                                                                                                                                                                                                                                                                                                         | Are audit logs centrally stored and retained?                                                                                                                                                                                                               | x |  | The scope is in charge to the CSP AWS.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Infrastructure & Virtualization<br>Security<br>Image Detection                            | V0-02  | V0-02.1   | The provider shall ensure the integrity of all virtual machine images at all times. Any changes made to virtual machine images must be logged and an alert raised regardless of their running state (e.g., dormant, off or running). The results of a change or reuse of an image and the subsequent validation of the image's integrity must be immediately available to customers through electronic methods (e.g., portals or APIs). | Do you tag and alert any changes made to virtual machine images regardless of their running state (e.g., dormant, off or running)?                                                                                                                          | x |  | Delidius tag and alert any changes made to virtual machine images using AWS CloudTrail features.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|                                                                                           |        | V0-02.2   |                                                                                                                                                                                                                                                                                                                                                                                                                                         | Does the virtual machine management infrastructure include a tamper audit or software integrity function to detect changes to the bootloaders/images of the virtual machines?                                                                               | x |  | Delidius tag and alert any changes made to virtual machine images using AWS CloudTrail features.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|                                                                                           |        | V0-02.3   |                                                                                                                                                                                                                                                                                                                                                                                                                                         | Are changes made to virtual machines, or moving of an image and subsequent validation of the image's integrity, made immediately available to customers through electronic methods (e.g., portals or APIs)?                                                 | x |  | Delidius tag and alert any changes made to virtual machine images using AWS CloudTrail features. Delidius log and alert any changes made to virtual machine images using AWS Cloud Trail features. Delidius take advantage of the Amazon Machine Images (AMI) to provide an image's integrity for SaaS. AWS is designed to protect the confidentiality and integrity of transmitted data through the computation of a cryptographic hash of data transmitted. This is done to help ensure that the message is not corrupted or altered in transit. Data that has been corrupted or altered is traced is immediately rejected. Delidius use a secure, encrypted session to AWS servers using HTTPS (Transport Layer Security (TLS). Delidius protect data at rest using AWS encryption features.                           |
|                                                                                           |        |           |                                                                                                                                                                                                                                                                                                                                                                                                                                         | Do you have a synchronized time service protocol (e.g., NTP) to ensure all systems have a common time reference?                                                                                                                                            | x |  | The scope is in charge to the CSP AWS.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Infrastructure & Virtualization<br>Security<br>Capacity / Resource<br>Planning            | V0-03  | V0-03.1   | The availability, quality, and adequate capacity and resources shall be planned, prepared, and measured to deliver the required system performance in accordance with legal, regulatory, and regulatory compliance obligations. Projections of future capacity requirements shall be made to mitigate the risk of system overload.                                                                                                      | Do you provide documentation regarding what levels of system (e.g., network, storage, memory, I/O, etc) over-subscription you monitor and alert upon (notification capabilities) report in the hardware?                                                    | x |  | The scope is in charge to the CSP AWS.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|                                                                                           |        | IAC-03.1  |                                                                                                                                                                                                                                                                                                                                                                                                                                         | Do you restrict use of the resources/infrastructure capabilities report in the hardware?                                                                                                                                                                    | x |  | The scope is in charge to the CSP AWS.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|                                                                                           |        | V0-03.2   |                                                                                                                                                                                                                                                                                                                                                                                                                                         | Does your system's capacity requirements take into account current, projected, and anticipated capacity needs for all systems capable to create services in the hardware?                                                                                   | x |  | The scope is in charge to the CSP AWS.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|                                                                                           |        | V0-03.3   |                                                                                                                                                                                                                                                                                                                                                                                                                                         | Do all the systems used in service services to the business?                                                                                                                                                                                                | x |  | The scope is in charge to the CSP AWS.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Infrastructure & Virtualization<br>Security<br>Disaster /<br>Recovery /<br>Management     | V0-04  | V0-04.1   | Implementers shall ensure that the security vulnerability assessment tools or services accommodate the virtualization technologies used (e.g., virtualization aware).                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                                             |   |  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|                                                                                           |        |           |                                                                                                                                                                                                                                                                                                                                                                                                                                         | Do security vulnerability assessment tools or services accommodate the virtualization technologies being used (e.g., virtualization aware)?                                                                                                                 | x |  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|                                                                                           |        |           |                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                             |   |  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|                                                                                           |        |           |                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                             |   |  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| Infrastructure & Virtualization<br>Security<br>Network Security                           | V0-05  | V0-05.1   | Network environments and virtual instances shall be designed and configured to restrict and monitor traffic between trusted and untrusted connections. These configurations shall be reviewed at least annually, and supported by a documented justification for use for all allowed services, protocols, ports, and compensating controls.                                                                                             | For your SaaS offering, do you provide customers with guidance on how to create a layered security architecture equivalent to Amazon's calculated solution?                                                                                                 | x |  | Delidius doesn't offer SaaS to their customer.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|                                                                                           |        | V0-05.2   |                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                             |   |  | Several network fabrics exist at Amazon, each separated by devices that control the flow of information between fabrics. The flow of information between fabrics is established by approved authorizations, which exist as access control lists (ACLs) which reside on these devices. These devices control the flow of information between fabrics as mandated by these ACLs. ACLs are defined, approved by appropriate personnel, managed and deployed using AWS-ACL management tool. Delidius maintain information related to data flow and individual application architectures of SaaS AWS implementations.                                                                                                                                                                                                          |
|                                                                                           |        | V0-05.3   |                                                                                                                                                                                                                                                                                                                                                                                                                                         | Do you regularly update network architecture diagrams that include data flows between security domains/zones?                                                                                                                                               | x |  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|                                                                                           |        | V0-05.4   |                                                                                                                                                                                                                                                                                                                                                                                                                                         | Do you regularly review for appropriateness the allowed access/connectivity (e.g., firewall rules) between security domains/zones within the network?                                                                                                       | x |  | Amazon's Information Security team approves these ACLs. Approved firewall rule sets and access control lists between network fabrics restrict the flow of information to specific information system services. Access control lists and rule sets are reviewed and approved, and are automatically pushed to boundary protection devices on a periodic basis (at least every 24 hours) to ensure rule sets and access control lists are up-to-date. AWS Network Management is regularly reviewed by independent third-party auditors as a part of AWS ongoing compliance with SOC, PCI DSS, and ISO 27001. Delidius maintain information related to data and individual architecture of SaaS application and it is also responsible for defining the security rules applied by the components offered by AWS.             |
| Infrastructure & Virtualization<br>Security<br>Firewalling and<br>Data Control            | V0-06  | V0-06.1   | Each operating system shall be hardened to provide only necessary ports, protocols, and services to meet business needs and have in place supporting technical controls such as: antivirus, file integrity monitoring, and logging as part of their baseline operating build standard or template.                                                                                                                                      | Are all firewall access control lists documented with business justification?                                                                                                                                                                               | x |  | AWS implements best privilege through its infrastructure components. AWS prohibits all ports and protocols that do not have a specific business purpose. AWS follows a rigorous approach to minimal implementation of only those features and functions that are essential to use of the device. Network scanning is performed and any unnecessary ports or protocols in use are corrected. Delidius maintain information related to data and individual architecture of SaaS application and it is also responsible for defining the security rules applied by the components offered by AWS.                                                                                                                                                                                                                            |
|                                                                                           |        | V0-06.2   |                                                                                                                                                                                                                                                                                                                                                                                                                                         | Are operating systems hardened to provide only the necessary ports, protocols, and services to meet business needs using technical controls (e.g., antivirus, file integrity monitoring, and logging as part of their baseline build standard or template)? | x |  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|                                                                                           |        |           |                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                             |   |  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|                                                                                           |        |           |                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                             |   |  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| Infrastructure & Virtualization<br>Security<br>Production / Non-Production<br>Environment | V0-08  | V0-08.1   | Production and non-production environments shall be segregated to prevent unauthorized access or changes to information assets. Segregation of the environments may include: distinct IP addresses, firewalls, domains/main authentication sources, and clear segregation of duties for personnel accessing these environments as part of their job duties.                                                                             | For your SaaS or PaaS offering, do you provide tenants with separate environments for production and test processes?                                                                                                                                        | x |  | Delidius SaaS provides separate environments for production and test processes.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|                                                                                           |        | V0-08.2   |                                                                                                                                                                                                                                                                                                                                                                                                                                         | For your SaaS offering, do you provide tenants with guidance on how to create suitable production and test environments?                                                                                                                                    | x |  | Delidius doesn't offer SaaS to their customer.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |



|                                                               |       |         |                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                   |   |  |                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|---------------------------------------------------------------|-------|---------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|--|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Infrastructure & Virtualization Security Implementation       | IS-06 | IS-06.1 | Multi-tenant organizationally owned or managed physical and virtual applications, and infrastructure system and network components, that are designed, developed, deployed, and configured such that provider and customer (tenant) user access is appropriately segregated from other tenant users, based on the following considerations:                                             | Do you logically and physically separate production and non-production environments?                                                                                                                                                                                                                                                                                              | x |  | The scope is in charge to the CSP AWS                                                                                                                                                                                                                                                                                                                                                                                                       |
|                                                               |       | IS-06.2 | Established policies and procedures                                                                                                                                                                                                                                                                                                                                                     | Are system and network environments protected by a firewall or virtual firewall to ensure business and customer security (access)?                                                                                                                                                                                                                                                | x |  | The scope is in charge to the CSP AWS                                                                                                                                                                                                                                                                                                                                                                                                       |
|                                                               |       | IS-06.3 | Isolation of business critical assets and/or sensitive user data and resources that mandates stronger internal controls and high level of assurance                                                                                                                                                                                                                                     | The system and network environments protected by a firewall or virtual firewall to ensure compliance with legal, regulatory, and contractual requirements?                                                                                                                                                                                                                        | x |  | The scope is in charge to the CSP AWS                                                                                                                                                                                                                                                                                                                                                                                                       |
|                                                               |       | IS-06.4 | Compliance with legal, statutory, and regulatory compliance obligations                                                                                                                                                                                                                                                                                                                 | Do you have the ability to logically segment or encrypt customer data such that data may be produced for a single tenant only, without inadvertently exposing another tenant's data?                                                                                                                                                                                              | x |  | Default use AWS (Organization, VPC, subnet, etc.) to segregate tenant and protect tenant's data.                                                                                                                                                                                                                                                                                                                                            |
|                                                               |       | IS-06.5 | Secure and encrypted communication channels that be used when migrating physical servers, applications, or data to virtualized servers and, where possible, shall use a network segregated from production environments                                                                                                                                                                 | Are system and network environments protected by a firewall or virtual firewall to ensure protection and isolation of sensitive data?                                                                                                                                                                                                                                             | x |  | Default use AWS (Organization, VPC, subnet, etc.) to segregate tenant and protect tenant's data.                                                                                                                                                                                                                                                                                                                                            |
| Infrastructure & Virtualization Security                      | IS-10 | IS-10.1 | Access to hypervisor management functions or administrative consoles for systems hosting virtualized systems shall be restricted to personnel based upon the principle of least privilege and supported through technical controls (e.g., two-factor authentication, audit trails, IP address filtering, firewalls, and TLS-encapsulated communications to the administrative console). | Are secure and encrypted communication channels used when migrating physical servers, applications, or data to virtual (access)?                                                                                                                                                                                                                                                  | x |  | Default use a secure, encrypted session to AWS servers using Transport Layer Security (TLS).                                                                                                                                                                                                                                                                                                                                                |
|                                                               |       | IS-10.2 | Access to hypervisor management functions or administrative consoles for systems hosting virtualized systems shall be restricted to personnel based upon the principle of least privilege and supported through technical controls (e.g., two-factor authentication, audit trails, IP address filtering, firewalls, and TLS-encapsulated communications to the administrative console). | Do you use a network segregated from production-level networks when migrating physical servers, applications, or data to virtual (access)?                                                                                                                                                                                                                                        | x |  | Default use AWS (VPC, subnet, etc.) to segregate production and non-production environments.                                                                                                                                                                                                                                                                                                                                                |
|                                                               |       | IS-10.3 | Access to hypervisor management functions or administrative consoles for systems hosting virtualized systems shall be restricted to personnel based upon the principle of least privilege and supported through technical controls (e.g., two-factor authentication, audit trails, IP address filtering, firewalls, and TLS-encapsulated communications to the administrative console). | Do you restrict personnel access to all hypervisor management functions or administrative consoles for systems hosting virtualized systems based on the principle of least privilege and supported through technical controls (e.g., two-factor authentication, audit trails, IP address filtering, firewalls and TLS-encapsulated communications to the administrative console)? | x |  | The scope is in charge to the CSP AWS                                                                                                                                                                                                                                                                                                                                                                                                       |
| Infrastructure & Virtualization Security Wireless Security    | IS-11 | IS-11.1 | Policies and procedures shall be established, and supporting business processes and technical measures implemented, to protect wireless network environments, including the following:                                                                                                                                                                                                  | Are policies and procedures established and mechanisms configured and implemented to protect the wireless network environment perimeter and to restrict unauthorized wireless traffic?                                                                                                                                                                                            | x |  | Policies, procedures and mechanisms to protect AWS network environment are in place.<br>There are no wireless networks or radio signals within the system boundary.<br>AWS continuously monitors wireless networks in order to detect rogue or other devices not authorized to authenticate to the system. AWS security controls are reviewed by independent external auditors during audits for our SOC, PCI DSS and ISO 27001 compliance. |
|                                                               |       | IS-11.2 | Security settings enabled with strong encryption for authentication and transmission, replacing vendor default settings (e.g., encryption keys, passwords, and SNMP community strings)                                                                                                                                                                                                  | Are policies and procedures established and mechanisms implemented to ensure wireless security settings are enabled with strong encryption for authentication and transmission, replacing vendor default settings (e.g., encryption keys, passwords, SNMP community string)?                                                                                                      | x |  | There are no wireless networks or radio signals within the system boundary.<br>AWS continuously monitors wireless networks in order to detect rogue or other devices not authorized to authenticate to the system.                                                                                                                                                                                                                          |
|                                                               |       | IS-11.3 | Clear access to wireless network devices restricted to authorized personnel                                                                                                                                                                                                                                                                                                             | Are policies and procedures established and mechanisms implemented to protect wireless network environments and detect the presence of unauthorized (rogue) wireless devices for a timely disconnect from the network?                                                                                                                                                            | x |  | There are no wireless networks or radio signals within the system boundary.<br>AWS continuously monitors wireless networks in order to detect rogue or other devices not authorized to authenticate to the system.                                                                                                                                                                                                                          |
|                                                               |       | IS-11.4 | The capability to detect the presence of unauthorized (rogue) wireless network devices for a timely disconnect from the network                                                                                                                                                                                                                                                         | Are policies and procedures established and mechanisms implemented to protect wireless network environments and detect the presence of unauthorized (rogue) wireless devices for a timely disconnect from the network?                                                                                                                                                            | x |  | There are no wireless networks or radio signals within the system boundary.<br>AWS continuously monitors wireless networks in order to detect rogue or other devices not authorized to authenticate to the system.                                                                                                                                                                                                                          |
|                                                               |       | IS-11.5 | Network architecture diagrams that clearly identify high-risk environments and data flows that may have legal compliance impacts.                                                                                                                                                                                                                                                       | Do your network architecture diagrams clearly identify high-risk environments and data flows that may have legal compliance impacts?                                                                                                                                                                                                                                              | x |  | Default use a designed a clearly architecture diagram to identify data flow and using network segmentation to segregate environments. Internally, AWS network segmentation is aligned with the ISO 27001 standard. AWS has been validated and certified by an independent auditor to confirm alignment with ISO 27001 certification standard.                                                                                               |
| Infrastructure & Virtualization Security Network Architecture | IS-12 | IS-12.1 | Technical measures that be implemented and shall apply defense-in-depth techniques (e.g., deep packet analysis, traffic throttling, and black-holing for detection and timely response to network-based attacks associated with anomalous ingress or egress traffic patterns (e.g., MAC spoofing and ARP poisoning attacks) and/or distributed denial-of-service (DDoS) attacks.        | Do you implement technical measures and apply defense-in-depth techniques (e.g., deep packet analysis, traffic throttling and black-holing for detection and timely response to network-based attacks associated with anomalous ingress or egress traffic patterns (e.g., MAC spoofing and ARP poisoning attacks) and/or distributed denial-of-service (DDoS) attacks?            | x |  | The scope is in charge to the CSP AWS                                                                                                                                                                                                                                                                                                                                                                                                       |
|                                                               |       | IS-12.2 | Technical measures that be implemented and shall apply defense-in-depth techniques (e.g., deep packet analysis, traffic throttling, and black-holing for detection and timely response to network-based attacks associated with anomalous ingress or egress traffic patterns (e.g., MAC spoofing and ARP poisoning attacks) and/or distributed denial-of-service (DDoS) attacks.        | Do you publish a list of all APIs available in the service and indicate which are standard and which are customized?                                                                                                                                                                                                                                                              | x |  | The scope is in charge to the CSP AWS                                                                                                                                                                                                                                                                                                                                                                                                       |
|                                                               |       | IS-12.3 | Technical measures that be implemented and shall apply defense-in-depth techniques (e.g., deep packet analysis, traffic throttling, and black-holing for detection and timely response to network-based attacks associated with anomalous ingress or egress traffic patterns (e.g., MAC spoofing and ARP poisoning attacks) and/or distributed denial-of-service (DDoS) attacks.        | Do you publish a list of all APIs available in the service and indicate which are standard and which are customized?                                                                                                                                                                                                                                                              | x |  | The scope is in charge to the CSP AWS                                                                                                                                                                                                                                                                                                                                                                                                       |
| Interoperability & Portability API                            | IP-01 | IP-01.1 | The provider shall use open and published APIs to ensure support for interoperability between components and to facilitate migrating applications.                                                                                                                                                                                                                                      | Do you provide policies and procedures (i.e. service level agreements) governing the use of APIs for interoperability between components and/or applications?                                                                                                                                                                                                                     | x |  | Default use AWS provides policies and procedures for the usage of APIs and for service level agreements.                                                                                                                                                                                                                                                                                                                                    |
|                                                               |       | IP-01.2 | Technical measures that be implemented to ensure customer (tenant) requests for service-to-service applications (APIs) and information processing interoperability, and portability for application development and information exchange, usage, and integrity preservation.                                                                                                            | If using virtual infrastructure, do you allow virtual machine images to be downloaded and ported to a new cloud provider?                                                                                                                                                                                                                                                         | x |  | Default use AWS can export their AMIs and use them on premise or at another cloud provider.                                                                                                                                                                                                                                                                                                                                                 |
|                                                               |       | IP-01.3 | Technical measures that be implemented to ensure customer (tenant) requests for service-to-service applications (APIs) and information processing interoperability, and portability for application development and information exchange, usage, and integrity preservation.                                                                                                            | Do you provide policies and procedures (i.e. service level agreements) governing the migration of application data to and from your organization?                                                                                                                                                                                                                                 | x |  | Default use AWS provides policies and procedures for the migration to and from AWS.                                                                                                                                                                                                                                                                                                                                                         |
| Interoperability & Portability Data Request                   | IP-02 | IP-02.1 | All structured and unstructured data shall be available to the customer and provided to them upon request in an industry-standard format (e.g., .doc, .xls, pdf, log, and flat files).                                                                                                                                                                                                  | Do you use an industry-respected virtualization platform and standard virtualization formats (e.g., OVF) to help ensure interoperability and portability?                                                                                                                                                                                                                         | x |  | Default use AWS can export their AMIs and use them on premise or at another cloud provider.                                                                                                                                                                                                                                                                                                                                                 |
|                                                               |       | IP-02.2 | Technical measures that be implemented to ensure customer (tenant) requests for service-to-service applications (APIs) and information processing interoperability, and portability for application development and information exchange, usage, and integrity preservation.                                                                                                            | Do you provide consumers (tenants) with documentation detailing the relevant interoperability and portability requirements?                                                                                                                                                                                                                                                       | x |  | Default use AWS can export their AMIs and use them on premise or at another cloud provider.                                                                                                                                                                                                                                                                                                                                                 |
|                                                               |       | IP-02.3 | Technical measures that be implemented to ensure customer (tenant) requests for service-to-service applications (APIs) and information processing interoperability, and portability for application development and information exchange, usage, and integrity preservation.                                                                                                            | Do you have documented customer change made to any hypervisor in use, and of all solution-specific virtualization hooks available for customer review?                                                                                                                                                                                                                            | x |  | Default use AWS can export their AMIs and use them on premise or at another cloud provider.                                                                                                                                                                                                                                                                                                                                                 |
| Interoperability & Portability Policy & Legal                 | IP-03 | IP-03.1 | Policies, procedures, and mutually agreed upon provisions and/or terms shall be established to satisfy customer (tenant) requests for service-to-service applications (APIs) and information processing interoperability, and portability for application development and information exchange, usage, and integrity preservation.                                                      | Do you provide policies and procedures (i.e. service level agreements) governing the use of APIs for interoperability between components and/or applications?                                                                                                                                                                                                                     | x |  | Default use AWS provides policies and procedures for the usage of APIs and for service level agreements.                                                                                                                                                                                                                                                                                                                                    |
|                                                               |       | IP-03.2 | Technical measures that be implemented to ensure customer (tenant) requests for service-to-service applications (APIs) and information processing interoperability, and portability for application development and information exchange, usage, and integrity preservation.                                                                                                            | If using virtual infrastructure, do you allow virtual machine images to be downloaded and ported to a new cloud provider?                                                                                                                                                                                                                                                         | x |  | Default use AWS can export their AMIs and use them on premise or at another cloud provider.                                                                                                                                                                                                                                                                                                                                                 |
|                                                               |       | IP-03.3 | Technical measures that be implemented to ensure customer (tenant) requests for service-to-service applications (APIs) and information processing interoperability, and portability for application development and information exchange, usage, and integrity preservation.                                                                                                            | Do you provide policies and procedures (i.e. service level agreements) governing the migration of application data to and from your organization?                                                                                                                                                                                                                                 | x |  | Default use AWS provides policies and procedures for the migration to and from AWS.                                                                                                                                                                                                                                                                                                                                                         |
| Interoperability & Portability Standardized                   | IP-04 | IP-04.1 | The provider shall use secure (e.g., non-clear text and authenticated) standardized network protocols for the request and export of data and to manage the service, and shall make available a document to                                                                                                                                                                              | Is data import, data export, and service management be conducted over secure (e.g., non-clear text and authenticated), protocols (e.g., HTTPS, TLS, etc.)?                                                                                                                                                                                                                        | x |  | Default use AWS can export their AMIs and use them on premise or at another cloud provider.                                                                                                                                                                                                                                                                                                                                                 |
|                                                               |       | IP-04.2 | Technical measures that be implemented to ensure customer (tenant) requests for service-to-service applications (APIs) and information processing interoperability, and portability for application development and information exchange, usage, and integrity preservation.                                                                                                            | Do you provide consumers (tenants) with documentation detailing the relevant interoperability and portability requirements?                                                                                                                                                                                                                                                       | x |  | Default use AWS can export their AMIs and use them on premise or at another cloud provider.                                                                                                                                                                                                                                                                                                                                                 |
|                                                               |       | IP-04.3 | Technical measures that be implemented to ensure customer (tenant) requests for service-to-service applications (APIs) and information processing interoperability, and portability for application development and information exchange, usage, and integrity preservation.                                                                                                            | Do you use an industry-respected virtualization platform and standard virtualization formats (e.g., OVF) to help ensure interoperability and portability?                                                                                                                                                                                                                         | x |  | Default use AWS can export their AMIs and use them on premise or at another cloud provider.                                                                                                                                                                                                                                                                                                                                                 |
| Interoperability & Portability Virtualization                 | IP-05 | IP-05.1 | The provider shall use an industry-respected virtualization platform and standard virtualization formats (e.g., OVF) to help ensure interoperability, and shall have documented customer change made to any hypervisor in use, and of all solution-specific virtualization hooks available for customer review.                                                                         | Do you use an industry-respected virtualization platform and standard virtualization formats (e.g., OVF) to help ensure interoperability and portability?                                                                                                                                                                                                                         | x |  | The scope is in charge to the CSP AWS                                                                                                                                                                                                                                                                                                                                                                                                       |
|                                                               |       | IP-05.2 | Technical measures that be implemented to ensure customer (tenant) requests for service-to-service applications (APIs) and information processing interoperability, and portability for application development and information exchange, usage, and integrity preservation.                                                                                                            | If using virtual infrastructure, are machine images made available to the customer in a way that would allow the customer to authenticate them to their own off-site storage location?                                                                                                                                                                                            | x |  | Default use AWS can export their AMIs and use them on premise or at another cloud provider.                                                                                                                                                                                                                                                                                                                                                 |
|                                                               |       | IP-05.3 | Technical measures that be implemented to ensure customer (tenant) requests for service-to-service applications (APIs) and information processing interoperability, and portability for application development and information exchange, usage, and integrity preservation.                                                                                                            | Do you have documented customer change made to any hypervisor in use, and of all solution-specific virtualization hooks available for customer review?                                                                                                                                                                                                                            | x |  | Default use AWS can export their AMIs and use them on premise or at another cloud provider.                                                                                                                                                                                                                                                                                                                                                 |

|                                               |        |          |                                                                                                                                                                                                                                                                                                                         |  |  |  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|-----------------------------------------------|--------|----------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|--|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Mobile Security<br>Anti-Malware               | MDS-01 | MDS-01.1 | Anti-malware awareness training, specific to mobile devices, shall be included in the provider's information security awareness training.                                                                                                                                                                               |  |  |  | <p>AWS scope for mobile devices are iOS and Android based mobile phones and tablets.</p> <p>AWS maintains a formal mobile device policy and associated procedures.</p> <p>Specifically, AWS mobile devices are only allowed access to AWS corporate fabric resources and cannot access AWS production fabric where customer content is stored. AWS production fabric is separated from the corporate fabric by boundary protection devices that control the flow of information between fabrics. Approved firewall rule sets and access control lists between network fabrics restrict the flow of information to specific information system services.</p> <p>Access control lists and rule sets are reviewed and approved, and are automatically pushed to boundary protection devices on a periodic basis (at least every 24 hours) to ensure rule sets and access control lists are up-to-date.</p> <p>Consequently, mobile devices are not relevant to AWS customer content access. Outdata doesn't provides mobile application for this service.</p> |
| Mobile Security<br>Application Stores         | MDS-02 | MDS-02.1 | A documented list of approved application stores has been communicated as acceptable for mobile devices accessing or storing provider managed data.                                                                                                                                                                     |  |  |  | <p>See Response to MDS-01.1</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Mobile Security<br>Approved Applications      | MDS-03 | MDS-03.1 | The company shall have a documented policy prohibiting the installation of non-approved applications or approved applications not obtained through a pre-identified application store.                                                                                                                                  |  |  |  | <p>See Response to MDS-01.1</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Mobile Security<br>Approved Software for BYOD | MDS-04 | MDS-04.1 | The BYOD policy and supporting awareness training clearly states the approved applications, application stores, and application extensions and plugins that may be used for BYOD usage.                                                                                                                                 |  |  |  | <p>See Response to MDS-01.1</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Mobile Security<br>Awareness and Training     | MDS-05 | MDS-05.1 | The provider shall have a documented mobile device policy that includes a documented definition for mobile devices and the acceptable usage and requirements for all mobile devices. The provider shall post and communicate the policy and requirements through the company's security awareness and training program. |  |  |  | <p>See Response to MDS-01.1</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |

|                                         |        |          |                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                        |   |                          |
|-----------------------------------------|--------|----------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|--------------------------|
| Mobile Security<br>Cloud Based Services | MCS-06 | MCS-06.1 | All cloud-based services used by the company's mobile devices or BYOD shall be pre-approved for usage and the storage of company business data.                                                                                                                                                                                                | Do you have a documented list of pre-approved cloud-based services that are allowed to be used for use and storage of company business data via a mobile device?                                       | x | See Response to MCS-01.1 |
| Mobile Security<br>Compatibility        | MCS-07 | MCS-07.1 | The company shall have a documented application validation process to test for mobile device, operating system, and application compatibility issues.                                                                                                                                                                                          | Do you have a documented application validation process for testing device, operating system, and application compatibility issues?                                                                    | x | See Response to MCS-01.1 |
| Mobile Security<br>Device Eligibility   | MCS-08 | MCS-08.1 | The BYOD policy shall define the device and eligibility requirements to allow for BYOD usage.                                                                                                                                                                                                                                                  | Do you have a BYOD policy that defines the device(s) and eligibility requirements allowed for BYOD usage?                                                                                              | x | See Response to MCS-01.1 |
| Mobile Security<br>Device Inventory     | MCS-09 | MCS-09.1 | An inventory of all mobile devices used to store and access company data shall be kept and maintained. All changes to the status of these devices, i.e., operating system and patch levels, lost or decommissioned status, and to whom the device is assigned or approved for usage (BYOD), will be included for each device in the inventory. | Do you maintain an inventory of all mobile devices storing and accessing company data which includes device status (e.g., operating system and patch levels, lost or decommissioned, device assigned)? | x | See Response to MCS-01.1 |
| Mobile Security<br>Device Management    | MCS-10 | MCS-10.1 | A centralized, mobile device management solution shall be deployed to all mobile devices permitted to store, transmit, or process customer data.                                                                                                                                                                                               | Do you have a centralized mobile device management solution deployed to all mobile devices that are permitted to store, transmit, or process company data?                                             | x | See Response to MCS-01.1 |

|                                                                                                                 |        |          |                                                                                                                                                                                                                                                                                                                                                                                                                               |   |  |                                       |
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| Mobile Security<br>Encryption                                                                                   | MDS-11 | MDS-11.1 | The mobile device policy shall require the use of encryption either for the entire device or for data identified as sensitive or all mobile devices and shall be enforced through technology controls.                                                                                                                                                                                                                        |   |  | See Response to MDS-GL-1              |
|                                                                                                                 |        |          | Does your mobile device policy require the use of encryption for either the entire device or for data identified as sensitive or enforceable through technology controls for all mobile devices?                                                                                                                                                                                                                              | x |  |                                       |
| Mobile Security<br>Introducing and<br>Enforcing                                                                 | MDS-12 | MDS-12.1 | The mobile device policy shall prohibit the circumvention of built-in security controls on mobile devices (e.g., jailbreaking or rooting) and be enforced through detective and preventative controls on the device or                                                                                                                                                                                                        |   |  |                                       |
| Mobile Security<br>Eggs                                                                                         | MDS-13 | MDS-13.1 | The BYOD policy includes clarifying language for the expectation of privacy, requirements for litigation, e-discovery, and legal holds. The                                                                                                                                                                                                                                                                                   |   |  |                                       |
| Mobile Security<br>Lockout Screen                                                                               | MDS-14 | MDS-14.1 | BYOD and/or corporate owned devices are configured to require an automatic lockout screen, and the requirements shall be enforced through technical controls.                                                                                                                                                                                                                                                                 |   |  | See Response to MDS-GL-1              |
|                                                                                                                 |        |          | Do you require and enforce via technical controls an automatic lockout screen for BYOD and company owned devices?                                                                                                                                                                                                                                                                                                             | x |  |                                       |
| Mobile Security<br>Operating Systems                                                                            | MDS-15 | MDS-15.1 | Changes to mobile device operating systems, patch levels, and/or applications shall be managed through the company's change management processes.                                                                                                                                                                                                                                                                             |   |  | See Response to MDS-GL-1              |
|                                                                                                                 |        |          | Do you manage all changes to mobile device operating systems, patch levels, and applications via your company's change management processes?                                                                                                                                                                                                                                                                                  | x |  |                                       |
| Mobile Security<br>Passwords                                                                                    | MDS-16 | MDS-16.1 | Password policies, applicable to mobile devices, shall be documented and enforced through technical controls on all company devices or                                                                                                                                                                                                                                                                                        |   |  |                                       |
| Mobile Security<br>Policy                                                                                       | MDS-17 | MDS-17.1 | The mobile device policy shall require the BYOD user to perform backups of data, prohibit the usage of unapproved application stores, and restrict the use of anti-malware software before connecting                                                                                                                                                                                                                         |   |  |                                       |
| Mobile Security<br>Remote Wipe                                                                                  | MDS-18 | MDS-18.1 | All mobile devices permitted for use through the company BYOD and/or corporate owned devices shall have the latest available security-related patches installed upon general release by the device                                                                                                                                                                                                                            |   |  |                                       |
| Mobile Security<br>Security Features                                                                            | MDS-19 | MDS-19.1 | The BYOD policy shall clarify the system, and screens, allowed for use on devices in the BYOD-enabled device?                                                                                                                                                                                                                                                                                                                 |   |  |                                       |
| Security Incident<br>Management, C<br>Discovery, & Cloud<br>Forensics<br>Control / Authority<br>Measurement     | SIF-01 | SIF-01.1 | Part of control for applicable regulatory authorities, national and local law enforcement, and other legal jurisdictional authorities shall be maintained and regularly updated (e.g., change in impacted scope and/or a change in any compliance obligation) to ensure direct compliance failures have been established and to be prepared for a forensic investigation requiring rapid engagement with law enforcement.     |   |  | The scope is in charge to the CFP AWS |
|                                                                                                                 |        |          | Do you maintain liaisons and points of contact with local authorities in accordance with contracts and appropriate regulations?                                                                                                                                                                                                                                                                                               | x |  |                                       |
| Security Incident<br>Management, C<br>Discovery, & Cloud<br>Forensics                                           | SIF-02 | SIF-02.1 | Polices and procedures shall be established, and supporting business processes and technical measures implemented, to trigger security-related events and ensure timely and efficient incident management as established IT service management policies and procedures.                                                                                                                                                       |   |  |                                       |
| Security Incident<br>Management, C<br>Discovery, & Cloud<br>Forensics                                           | SIF-03 | SIF-03.1 | Workforce personnel and external business relationships shall be informed of their responsibility and, if required, shall consent and contractually agree to report all information security events in a timely                                                                                                                                                                                                               |   |  |                                       |
| Security Incident<br>Management, C<br>Discovery, & Cloud<br>Forensics<br>Incident Response<br>Legal Preparation | SIF-04 | SIF-04.1 | Proper forensic procedures, including chain of custody, are required for the preservation of evidence to support potential legal action subject to the relevant jurisdiction after an information security incident. Upon notification, customers and/or other external business partners impacted by a security breach shall be given the opportunity to participate in a legally permissible in the forensic investigation. |   |  |                                       |
| Security Incident<br>Management, C<br>Discovery, & Cloud<br>Forensics<br>Incident Response<br>Recovery          | SIF-05 | SIF-05.1 | Mechanisms shall be put in place to monitor and quantify the types, volumes, and costs of information security incidents.                                                                                                                                                                                                                                                                                                     |   |  |                                       |
|                                                                                                                 |        |          | Will you share statistical information for security incident data with your tenants upon request?                                                                                                                                                                                                                                                                                                                             | x |  |                                       |

|                                                                                            |        |          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                 |   |                                                                                                                                                           |
|--------------------------------------------------------------------------------------------|--------|----------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|-----------------------------------------------------------------------------------------------------------------------------------------------------------|
| Supply Chain Management, Transparency, and Accountability<br>Data Quality and Integrity    | SFA-01 | SFA-01.1 | Providers shall inspect, account for, and work with their cloud supply chain partners to correct data quality errors and associated risks. Providers shall design and implement controls to mitigate and contain data security risks through proper separation of duties, role-based access, and least privilege access for all personnel within their supply chain.                                                                                                                | Do you inspect and account for data quality errors and associated risks, and work with your cloud supply chain partners to correct them?                                                                        | x | Deloitte SaaS inspect all accounts and analyze the associated risks. Each third parties contractor must be confirmed and identified as a data controller. |
|                                                                                            |        | SFA-01.2 | The provider shall make security incident information available to all affected customers and providers periodically through electronic methods (e.g., portal).                                                                                                                                                                                                                                                                                                                     | Do you design and implement controls to mitigate and contain data security risks through proper separation of duties, role-based access, and least-privilege access for all personnel within your supply chain? | x | The scope is in charge to the CSP AWS                                                                                                                     |
|                                                                                            | SFA-02 | SFA-02.1 | The provider shall make security incident information available to all affected customers and providers periodically through electronic methods (e.g., portal).                                                                                                                                                                                                                                                                                                                     | Do you make security incident information available to all affected customers and providers periodically through electronic methods (e.g., portal)?                                                             | x | The scope is in charge to the CSP AWS                                                                                                                     |
|                                                                                            |        |          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                 |   |                                                                                                                                                           |
| Supply Chain Management, Transparency, and Accountability<br>Provider Internal Assessments | SFA-03 | SFA-03.1 | Business-critical or customer (tenant) impacting (physical and virtual) application and system-system interface (API) designs and components, and cloud architecture network and system components, shall be designed, developed, and deployed in accordance with the provider's security policy.                                                                                                                                                                                   | Do you collect capacity and use data for all relevant components of your cloud service offering?                                                                                                                | x | The scope is in charge to the CSP AWS                                                                                                                     |
|                                                                                            |        | SFA-03.2 | The provider shall perform annual internal assessments of conformance and effectiveness of its policies, procedures, and supporting measures and metrics.                                                                                                                                                                                                                                                                                                                           | Do you provide tenants with capacity planning and use reports?                                                                                                                                                  | x | Deloitte for SaaS offering provide capacity planning for infrastructure strong and use AWS report to monitor the consumption of resource.                 |
|                                                                                            | SFA-04 | SFA-04.1 | The provider shall perform annual internal assessments of conformance and effectiveness of its policies, procedures, and supporting measures and metrics.                                                                                                                                                                                                                                                                                                                           | Do you have the capability to recover data for a specific customer in the case of a failure or data loss?                                                                                                       | x | The scope is in charge to the CSP AWS                                                                                                                     |
|                                                                                            |        |          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Do you perform annual internal assessments of conformance and effectiveness of your policies, procedures, and supporting measures and metrics?                                                                  | x |                                                                                                                                                           |
| Supply Chain Management, Transparency, and Accountability<br>Third Party Agreements        | SFA-05 | SFA-05.1 | Supply chain agreements (e.g., SaaS) between providers and customer (tenant) shall incorporate at least the following mutually agreed upon provisions and/or terms:                                                                                                                                                                                                                                                                                                                 | Do you select and monitor outsourced providers in compliance with laws in the country where the data is processed, stored, and transmitted?                                                                     | x | The scope is in charge to the CSP AWS                                                                                                                     |
|                                                                                            |        | SFA-05.2 | • Scope of business relationship and services offered (e.g., customer (tenant) data acquisition, exchange and usage, feature sets and functionality, personnel and infrastructure network and system components for service delivery and support, roles and responsibilities of provider and customer (tenant) and any subcontracted or outsourced business relationships, physical/geographical location of business services, and any known regulatory compliance considerations) | Do you select and monitor outsourced providers to ensure that they are in compliance with applicable legislation?                                                                                               | x | The scope is in charge to the CSP AWS                                                                                                                     |
|                                                                                            |        | SFA-05.3 | • Information security requirements, provider and customer (tenant) primary points of contact for the duration of the business relationship, and reference to detailed supporting relevant business processes and technical measures implemented to enable effectively governance risk management, assurance and regulatory and regulatory compliance obligations by all impacted business relationships                                                                            | Do third-party assessments include questions for the security and protection of information and assets?                                                                                                         | x | The scope is in charge to the CSP AWS                                                                                                                     |
|                                                                                            |        | SFA-05.4 | • Notification and/or pre-auditation of any change controlled by the provider with customer (tenant) requests.                                                                                                                                                                                                                                                                                                                                                                      | Do you have the capability to restrict the storage of customer data to specific countries or geographic locations?                                                                                              | x | Deloitte for SaaS offering provide capacity planning for infrastructure strong and use AWS report to monitor the consumption of resource.                 |
|                                                                                            | SFA-06 | SFA-06.1 | • Timely notification of a security incident (or confirmed breach) to a customer (tenant) and other business relationships impacted (e.g., up-stream/down-stream). Review shall be performed at least annually and identify non-conformance to established agreements. The review should result in actions to address service-level conflicts or inconsistencies resulting from disparate supplier relationships.                                                                   | Can you provide the physical location(s)/geography of storage of a tenant's data upon request?                                                                                                                  | x | Deloitte for SaaS offering provide capacity planning for infrastructure strong and use AWS report to monitor the consumption of resource.                 |
|                                                                                            |        | SFA-06.2 | • Assessment and independent verification of compliance with agreement provisions and/or terms (e.g., industry acceptable certification, attestation audit report, or equivalent forms of assurance) without posing an unacceptable business risk of exposure to the organization being assessed.                                                                                                                                                                                   | Can you provide the physical location(s)/geography of storage of a tenant's data in advance?                                                                                                                    | x | Deloitte for SaaS offering provide capacity planning for infrastructure strong and use AWS report to monitor the consumption of resource.                 |
|                                                                                            |        | SFA-06.3 | • Timely notification of a security incident (or confirmed breach) to a customer (tenant) and other business relationships impacted (e.g., up-stream/down-stream). Review shall be performed at least annually and identify non-conformance to established agreements. The review should result in actions to address service-level conflicts or inconsistencies resulting from disparate supplier relationships.                                                                   | Do you allow tenants to opt out of having their data/information assessed via intrusion technologies?                                                                                                           | x | Deloitte for SaaS offering provide capacity planning for infrastructure strong and use AWS report to monitor the consumption of resource.                 |
|                                                                                            |        | SFA-06.4 | • Assessment and independent verification of compliance with agreement provisions and/or terms (e.g., industry acceptable certification, attestation audit report, or equivalent forms of assurance) without posing an unacceptable business risk of exposure to the organization being assessed.                                                                                                                                                                                   | Do you provide the physical location(s)/geography of storage of a tenant's data in advance?                                                                                                                     | x | Deloitte for SaaS offering provide capacity planning for infrastructure strong and use AWS report to monitor the consumption of resource.                 |
|                                                                                            | SFA-07 | SFA-07.1 | Procedures shall review the risk management and governance processes of their partners in that practices are consistent and aligned to account for risks inherited from other members of that partner's cloud supply chain.                                                                                                                                                                                                                                                         | Do you have the ability to monitor for privacy breaches and notify tenants expeditiously if a privacy event may have impacted their data?                                                                       | x | Deloitte for SaaS offering provide capacity planning for infrastructure strong and use AWS report to monitor the consumption of resource.                 |
|                                                                                            |        | SFA-07.2 | Procedures shall review the risk management and governance processes of their partners in that practices are consistent and aligned to account for risks inherited from other members of that partner's cloud supply chain.                                                                                                                                                                                                                                                         | Do you allow tenants to opt out of having their data/information assessed via intrusion technologies?                                                                                                           | x | Deloitte for SaaS offering provide capacity planning for infrastructure strong and use AWS report to monitor the consumption of resource.                 |
|                                                                                            |        | SFA-07.3 | Procedures shall review the risk management and governance processes of their partners in that practices are consistent and aligned to account for risks inherited from other members of that partner's cloud supply chain.                                                                                                                                                                                                                                                         | Do you provide the physical location(s)/geography of storage of a tenant's data in advance?                                                                                                                     | x | Deloitte for SaaS offering provide capacity planning for infrastructure strong and use AWS report to monitor the consumption of resource.                 |
|                                                                                            |        | SFA-07.4 | Procedures shall review the risk management and governance processes of their partners in that practices are consistent and aligned to account for risks inherited from other members of that partner's cloud supply chain.                                                                                                                                                                                                                                                         | Do you provide the physical location(s)/geography of storage of a tenant's data in advance?                                                                                                                     | x | Deloitte for SaaS offering provide capacity planning for infrastructure strong and use AWS report to monitor the consumption of resource.                 |
| Supply Chain Management, Transparency, and Accountability<br>Supply Chain Metrics          | SFA-08 | SFA-08.1 | Policies and procedures shall be implemented to ensure the consistent review of service agreements (e.g., SaaS) between providers and customer (tenant) across the relevant supply chain.                                                                                                                                                                                                                                                                                           | Do you review the risk management and governance processes of partners to account for risks inherited from other members of that partner's supply chain?                                                        | x | The scope is in charge to the CSP AWS                                                                                                                     |
|                                                                                            |        | SFA-08.2 | Upstream/downstream. Review shall be performed at least annually and identify non-conformance to established agreements. The review should result in actions to address service-level conflicts or inconsistencies resulting from disparate supplier relationships.                                                                                                                                                                                                                 | Do you review the risk management and governance processes of partners to account for risks inherited from other members of that partner's supply chain?                                                        | x | The scope is in charge to the CSP AWS                                                                                                                     |
|                                                                                            |        | SFA-08.3 | Upstream/downstream. Review shall be performed at least annually and identify non-conformance to established agreements. The review should result in actions to address service-level conflicts or inconsistencies resulting from disparate supplier relationships.                                                                                                                                                                                                                 | Do you review the risk management and governance processes of partners to account for risks inherited from other members of that partner's supply chain?                                                        | x | The scope is in charge to the CSP AWS                                                                                                                     |
|                                                                                            |        | SFA-08.4 | Upstream/downstream. Review shall be performed at least annually and identify non-conformance to established agreements. The review should result in actions to address service-level conflicts or inconsistencies resulting from disparate supplier relationships.                                                                                                                                                                                                                 | Do you review the risk management and governance processes of partners to account for risks inherited from other members of that partner's supply chain?                                                        | x | The scope is in charge to the CSP AWS                                                                                                                     |
|                                                                                            | SFA-09 | SFA-09.1 | Policies and procedures shall be implemented to ensure the consistent review of service agreements (e.g., SaaS) between providers and customer (tenant) across the relevant supply chain.                                                                                                                                                                                                                                                                                           | Do you review the risk management and governance processes of partners to account for risks inherited from other members of that partner's supply chain?                                                        | x | The scope is in charge to the CSP AWS                                                                                                                     |
|                                                                                            |        | SFA-09.2 | Upstream/downstream. Review shall be performed at least annually and identify non-conformance to established agreements. The review should result in actions to address service-level conflicts or inconsistencies resulting from disparate supplier relationships.                                                                                                                                                                                                                 | Do you review the risk management and governance processes of partners to account for risks inherited from other members of that partner's supply chain?                                                        | x | The scope is in charge to the CSP AWS                                                                                                                     |
|                                                                                            |        | SFA-09.3 | Upstream/downstream. Review shall be performed at least annually and identify non-conformance to established agreements. The review should result in actions to address service-level conflicts or inconsistencies resulting from disparate supplier relationships.                                                                                                                                                                                                                 | Do you review the risk management and governance processes of partners to account for risks inherited from other members of that partner's supply chain?                                                        | x | The scope is in charge to the CSP AWS                                                                                                                     |
|                                                                                            |        | SFA-09.4 | Upstream/downstream. Review shall be performed at least annually and identify non-conformance to established agreements. The review should result in actions to address service-level conflicts or inconsistencies resulting from disparate supplier relationships.                                                                                                                                                                                                                 | Do you review the risk management and governance processes of partners to account for risks inherited from other members of that partner's supply chain?                                                        | x | The scope is in charge to the CSP AWS                                                                                                                     |
|                                                                                            | SFA-10 | SFA-10.1 | Policies and procedures shall be implemented to ensure the consistent review of service agreements (e.g., SaaS) between providers and customer (tenant) across the relevant supply chain.                                                                                                                                                                                                                                                                                           | Do you review the risk management and governance processes of partners to account for risks inherited from other members of that partner's supply chain?                                                        | x | The scope is in charge to the CSP AWS                                                                                                                     |
|                                                                                            |        | SFA-10.2 | Upstream/downstream. Review shall be performed at least annually and identify non-conformance to established agreements. The review should result in actions to address service-level conflicts or inconsistencies resulting from disparate supplier relationships.                                                                                                                                                                                                                 | Do you review the risk management and governance processes of partners to account for risks inherited from other members of that partner's supply chain?                                                        | x | The scope is in charge to the CSP AWS                                                                                                                     |
|                                                                                            |        | SFA-10.3 | Upstream/downstream. Review shall be performed at least annually and identify non-conformance to established agreements. The review should result in actions to address service-level conflicts or inconsistencies resulting from disparate supplier relationships.                                                                                                                                                                                                                 | Do you review the risk management and governance processes of partners to account for risks inherited from other members of that partner's supply chain?                                                        | x | The scope is in charge to the CSP AWS                                                                                                                     |
|                                                                                            |        | SFA-10.4 | Upstream/downstream. Review shall be performed at least annually and identify non-conformance to established agreements. The review should result in actions to address service-level conflicts or inconsistencies resulting from disparate supplier relationships.                                                                                                                                                                                                                 | Do you review the risk management and governance processes of partners to account for risks inherited from other members of that partner's supply chain?                                                        | x | The scope is in charge to the CSP AWS                                                                                                                     |

|                                                                                    |        |          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                     |  |  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
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| Supply Chain Management, Transparency, and Accountability (Third-Party Assessment) | SFA-08 | SFA-08.1 | Providers shall ensure reasonable information security across their information supply chain by performing an annual review. The review shall include all partners/third party providers upon which their information supply chain depends on.                                                                                                                                                                                                                                                                                       | Do you ensure reasonable information security across your information supply chain by performing an annual review?                                                                                                                  |  |  | AWS proactively informs our customers of any subcontractors who have access to customer-owned content you upload onto AWS, including content that may contain personal data. There are no subcontractors authorized by AWS to access any customer-owned content that you upload onto AWS. To monitor subcontractor access year-round, please refer to: <a href="https://aws.amazon.com/compliance/third-party-access/">https://aws.amazon.com/compliance/third-party-access/</a> .<br>Dedatus monitors the performance for each subcontractors where each of them need to be performed and identified as a data controller. |
|                                                                                    |        | SFA-08.2 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Does your annual review include all partners/third party providers upon which your information supply chain depends?                                                                                                                |  |  | AWS proactively informs our customers of any subcontractors who have access to customer-owned content you upload onto AWS, including content that may contain personal data. There are no subcontractors authorized by AWS to access any customer-owned content that you upload onto AWS. To monitor subcontractor access year-round, please refer to: <a href="https://aws.amazon.com/compliance/third-party-access/">https://aws.amazon.com/compliance/third-party-access/</a> .<br>Dedatus monitors the performance for each subcontractors where each of them need to be performed and identified as a data controller. |
|                                                                                    | SFA-09 | SFA-09.1 | Third-party service providers shall demonstrate compliance with information security and confidentiality, access control, service definitions, and delivery level agreements included in third-party                                                                                                                                                                                                                                                                                                                                 | Do you mandate annual information security reviews and audits of your third party providers to ensure that all agreed upon security requirements are met?                                                                           |  |  | The scope is in charge to the CSP AWS                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| Threat and Vulnerability Management (Threat and Vulnerability Management)          | TVM-01 | TVM-01.1 | Policies and procedures shall be established, and supporting business processes and technical measures implemented, to prevent the execution of malware on organizationally-owned or managed user and endpoint devices.                                                                                                                                                                                                                                                                                                              | Do you have anti-malware programs that support or connect to your cloud service offerings installed on all of your IT infrastructure network and system components?                                                                 |  |  | The scope is in charge to the CSP AWS                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|                                                                                    |        | TVM-01.2 | Policies and procedures shall be established, and supporting business processes and technical measures implemented, to prevent the execution of malware on organizationally-owned or managed user and endpoint devices.                                                                                                                                                                                                                                                                                                              | Do you ensure that security threat detection systems using signatures, file, or behavioral patterns are updated across all infrastructure components as prescribed by industry best practices?                                      |  |  | The scope is in charge to the CSP AWS                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|                                                                                    | TVM-02 | TVM-02.1 | Policies and procedures shall be established, and supporting business processes and technical measures implemented, to prevent the execution of malware on organizationally-owned or managed user and endpoint devices.                                                                                                                                                                                                                                                                                                              | Do you conduct application-layer vulnerability scans regularly as prescribed by industry best practices?                                                                                                                            |  |  | The scope is in charge to the CSP AWS                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|                                                                                    |        | TVM-02.2 | Policies and procedures shall be established, and supporting business processes and technical measures implemented, to prevent the execution of malware on organizationally-owned or managed user and endpoint devices.                                                                                                                                                                                                                                                                                                              | Do you conduct host operating system-layer vulnerability scans regularly as prescribed by industry best practices?                                                                                                                  |  |  | The scope is in charge to the CSP AWS                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|                                                                                    | TVM-03 | TVM-03.1 | Policies and procedures shall be established, and supporting business processes and technical measures implemented, to prevent the execution of malware on organizationally-owned or managed user and endpoint devices.                                                                                                                                                                                                                                                                                                              | Do you inform customers (tenant) of policies and procedures and identified weaknesses if customer (tenant) data is used as part the service and/or customer (tenant) has some shared responsibility over implementation of control? |  |  | The scope is in charge to the CSP AWS                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|                                                                                    |        | TVM-03.2 | Policies and procedures shall be established, and supporting business processes and technical measures implemented, to prevent the execution of malware on organizationally-owned or managed user and endpoint devices.                                                                                                                                                                                                                                                                                                              | Do you have a capability to patch vulnerabilities across all of your computing devices, applications, and systems?                                                                                                                  |  |  | The scope is in charge to the CSP AWS                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| Threat and Vulnerability Management (Mobile Code)                                  | TVM-04 | TVM-04.1 | Policies and procedures shall be established, and supporting business processes and technical measures implemented, to prevent the execution of unauthorized mobile code, defined as software transferred between systems over a trusted or untrusted network and executed on a local system without explicit installation or execution by the recipient, on organizationally-owned or managed user end-point devices (e.g., issued workstations, laptops, and mobile devices) and IT infrastructure network and systems components. | Is mobile code authorized before its installation and use, and the code configuration checked, to ensure that the authorized mobile code operates according to a clearly defined security policy?                                   |  |  | The scope is in charge to the CSP AWS                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|                                                                                    |        | TVM-04.2 | Policies and procedures shall be established, and supporting business processes and technical measures implemented, to prevent the execution of unauthorized mobile code, defined as software transferred between systems over a trusted or untrusted network and executed on a local system without explicit installation or execution by the recipient, on organizationally-owned or managed user end-point devices (e.g., issued workstations, laptops, and mobile devices) and IT infrastructure network and systems components. | Is all unauthorized mobile code prevented from executing?                                                                                                                                                                           |  |  | The scope is in charge to the CSP AWS                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|                                                                                    |        |          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                     |  |  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |