

Dear Business Partner,

As one of the largest global players in the healthcare software industry, it is vital for us to create a long-term shared value for the communities we operate in, balancing economic growth, social progress, and environmental care.

We are committed at every level to actively contribute to sustainable development with integrity and ethical conduct, integrating environmental responsibility, respect for people, and a strong sense of accountability in every part of our business operations, from product development to service delivery and in the way we engage with our Business Partners. This means contributing to the future of healthcare in alignment with our **sustainable procurement vision** to:

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*"Promote supply chain engagement and foster suppliers' growth, ensuring strong and lasting partnerships based on responsible, transparent and sustainable sourcing, as well as business ethic and integrity behaviours, aligned with Dedalus commitment to **Healthy People and Healthy Planet**."*

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As part of this commitment and because we recognise the importance of the role our Business Partners play in our path to sustainable development, we are integrating environmental, social, and governance (ESG) principles in the management of our supply chain. This will encourage alignment with our values, operational standards and sustainability commitments. For this reason, the **sustainability expectations are now integrated into the contractual agreements, requiring the respect of the Dedalus Group Business Partners Code of Conduct**, as clear commitment to work with Partners compliant with the fundamental principles of respect for human dignity and the planet.

As Business Partners, you will be periodically subject to an **ESG risk assessment**, based on international standards, **with EcoVadis**, a globally recognized Sustainability Rating Agency, with the aim to assess your sustainability performances and highlight strengths and possible areas for improvement in the management of ESG aspects. This action will strengthen our business relationships as well as promoting and improving sustainability practices in our organizations. Specifically, EcoVadis' Carbon module will enable you to **measure your carbon footprint** and, if necessary, we will work together to apply any specific reduction measures to comply with the **Dedalus Carbon Neutrality target by 2030**.

**The assessment results will be part of the purchasing and procurement process with the aim of supporting Suppliers in line with the best ESG practices.**

We invite you to **join our mission** towards transparency and sustainability to track and share with us the ESG performances, particularly those related to consumption and greenhouse gas emissions, in line with best practices and international ESG standards.

Best Regards,

**Chief Risk & Sustainability Officer**  
Valentina Paduano

**Chief Procurement Officer**  
Paolo Merlo

