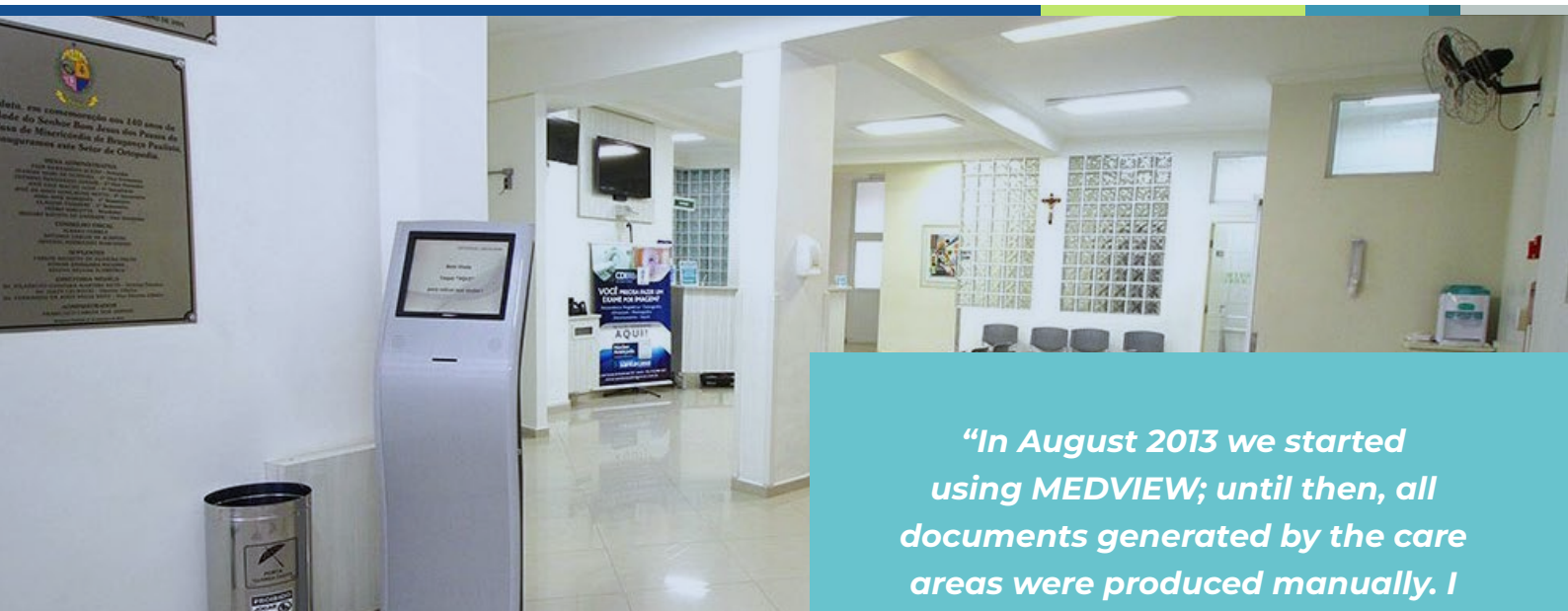




HEALTH TECHNOLOGY:
OVERCOMING CHALLENGES
FROM HANDWRITTEN
RECORDS TO MEDVIEW D,
ANTICIPATING A PROMISING
FUTURE WITH EVO AT THE
SANTA CASA HOSPITAL IN
BRAGANÇA PAULISTA

The transition from handwritten records to the new Medview D platform presented surmountable challenges at the Santa Casa de Bragança Paulista Hospital Complex. Overcoming resistance to change required team effort to improve digital skills, ensuring information and patient security. Over time, Medview D has brought about operational efficiency, quick access to information and agility in the diagnosis, prescription, and follow-up processes.



Established in 1877 as part of the Religious Brotherhood's mission, Santa Casa Hospital became a clear manifestation of this spirit. The institution continued its work into the 20th century, receiving public funding after the creation of the Unified Health System in 1988. Despite economic difficulties, the institution upgraded and improved its facilities while maintaining its non-profit purpose.

The Santa Casa Saúde health plan, initiated in 1995, is a significant achievement. Despite overcoming challenges, the institution remains committed to providing respectful healthcare with teams from different fields, looking forward to a more connected and modern future with the upcoming switch to EVO.

“In August 2013 we started using MEDVIEW; until then, all documents generated by the care areas were produced manually. I see MEDVIEW D as a watershed in terms of the computerisation of the Santa Casa de Bragança Paulista CHSC, bringing greater security and agility to the service. In 2024 we will launch MEDVIEW EVO, together with DEDALUS and the support of our board of directors, we will continue to work to maximise the benefits that technology can offer our patients.”

Adão Souza, IT Manager.

CHANGE AND EVOLUTION TOWARDS AN INNOVATIVE SOLUTION: MEDVIEW EVO

Medview EVO is not just a stand-alone product; it represents a complete Healthcare Information System (HCIS) suite. This robust solution offers seamless interoperability, navigability and mobility, covering both Clinical and Administrative Management. From hospitalization to discharge, the suite provides comprehensive support for professionals and patients, allowing the integration of information across various areas of the hospital, including third-party solutions.

“When the hospital switched from paper-based medical records to the new Medview platform, it faced many difficulties that have since been resolved. The change was met with opposition, and it took a team effort by different professionals to enhance digital skills, the sense of information security and the priority of patient safety. As time went on, the tool improved operational performance, quick access to information, speed in the diagnosis, prescription and follow-up processes for the patient. In spite of the initial difficulties, with the change to EVO we anticipate a better future; this transformation will not only update the procedures of the Santa Casa de Bragança Paulista Hospital Complex but will also move our healthcare towards a more integrated and technologically advanced future.”

Vanderson Genova, coordinator of the quality sector.



BENEFITS:

- Reduced costs, eliminating the need for local infrastructure management.
- Safe data interoperability, which gives flexibility and independence in service and communication channel development.
- Effective management of users, permissions, messages, and consent conditions at the interoperability level.
- High performance and productivity with a user-friendly interface and streamlined actions.
- Improved surgical planning with equipment availability visualisation and efficient patient management.
- Operating room performance evaluation, covering all stages from surgical order to post-operative care.
- Clinical software certified as SaMD (Software as a Medical Device), offering maximum regulatory assurance.
- Enablers to make the work of doctors and care teams easier.
- Fully adaptable to offer the best experience in different contexts.
- Enhanced productivity for professionals through efficient information exchange between areas.
- Non-intrusive updates, allowing individual modules to be easily updated.
- Easy integration with existing solutions, reducing costs and effort.

The implementation of the Medview EVO suite is seamless, resulting in minimal disruption to users' daily activities. Experienced professionals provide recommendations for enhancing workflows in various clinical and administrative settings. The first implementation is already underway, and the product was launched during the Hospital Fair 2023. User experience is a main focus of the Medview EVO suite, delivering high efficiency and productivity through a user-friendly interface designed by specialists. Each business area can use optimised practices, making actions simple to execute.





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About Dedalus

Dedalus is the leading healthcare and diagnostic software provider in Europe and one of the largest in the world. With its innovative framework of comprehensive and process-oriented solutions, Dedalus enables a revolutionary digital transformation of country-wide Healthcare Systems fully supporting the patient digital journey. Dedalus serves more than 6,700 private and public hospitals across 40 countries, through more than 7,700 highly specialized resources, of which 2,700 are dedicated to R&D activities. We aim to help caregivers and healthcare professionals to deliver better care to the communities they serve and for this reason we are very proud of doing a special job, working with healthcare organisations to improve healthcare outcomes for patients.

Life flows through our software.

For more information, visit www.dedalus.com