

HOSPITAL & CLINICAL SOLUTIONS

# A POWERFUL TOOL FOR IMPROVING **PATIENT ENGAGEMENT**

**PatientAide**

## PatientAide

Imagine if healthcare providers could radically improve the flow of data to better interact with patients and gain insights into improving health management.

# PATIENTAIDE IS A NEW WEB APP THAT ENABLES INCREASED INTERACTIVITY, RESULTING IN MORE EFFICIENT PATIENT CARE.

PatientAide is an essential tool that lets healthcare organisations better communicate with their patients. It provides mobile access to key services and the information patients need to actively participate in their care and make informed decisions about how best to manage their health. Dedalus PatientAide can be accessed through a web app available for smartphones or tablets (Android and iOS) and by computers via a web portal.

Healthcare providers can use the solution to better engage with their patients by providing access to health data and care plan information obtained from the electronic health record (EHR). This means that systems of records are transformed into systems of engagement. In addition, PatientAide can be rebranded by providers in their preferred style and can be customized to meet healthcare organisations' specific needs.



### WHY CHOOSE PATIENTAIDE?

- Increases interactions between caregivers and patients.
- Gives patients mobile and web access to key information and services.
- Enables seamless integration with wellness devices.
- Allows the use of advanced analytics techniques to help deliver better patient outcomes.

# NEW AND CONVENIENT WAYS FOR PATIENTS TO COLLABORATE WITH CAREGIVERS AND BECOME MORE INVOLVED IN THEIR OWN CARE AND TREATMENT

PatientAide provides a broad set of capabilities that support the patient's relationship with healthcare providers.

- **Mobile device support and connectivity.** PatientAide can be accessed via Android and iOS mobile devices (smartphones and tablets), as well as laptop and desktop computers. The app gives patients seamless access to the top 300 health and wellness apps and devices.
- **Access to medical records.** Patients get secure access to view and download their medical history, discharge summaries, test results and prescription schedules. An intuitive dashboard displays information that provides a holistic view of the patient's current health status.

- **Personalized health education.** Patient education and self-management resources about common conditions can be easily shared with patients. Care plan activities can include links to educational material to help guide patients to healthier outcomes.
- **Population health management.** A fitness dashboard aggregates data from well-being mobile apps and devices such as Fitbit and displays targets and trends. Data sourced from these devices is stored in a vast repository and can be used for population health management purposes.
- **Optimal interoperability.** Dedalus healthcare offerings, including Dedalus PatientAide, are architected using Fast Healthcare Interoperability Resources (FHIR) APIs, suitable for use with any API gateway.



## KEY BENEFITS

- **Improved patient engagement and treatment management.**

Because PatientAide can be used to notify patients about upcoming appointments and provide useful wellness information, it improves the interaction between a healthcare organization and its patients. As an effective engagement and empowerment tool, PatientAide helps healthcare organizations improve efficiencies in patient engagement and lets them communicate with patients in a contextualized way.

- **Collaborative care planning.** Interactive care planning allows patients to view their care plan and track their progress against it, checking off tasks assigned by the care team.

- **Wellness device integration.** PatientAide can connect with a wide range of external devices, such as Fitbit and Garmin Connect, to obtain clinical information on patients. This allows patients to undertake elements of self-assessment and self-care.

- **Analytics capabilities.** Users of PatientAide can tap into Dedalus' vast analytics capabilities. Dedalus has decades of experience in the healthcare industry, and our analytics capabilities are supported by thousands of Dedalus professionals across the globe.





# Dedalus

[www.dedalus.com](http://www.dedalus.com)

## **About Dedalus**

Dedalus is the leading healthcare and diagnostic software provider in Europe and one of the largest in the world. With its innovative framework of comprehensive and process-oriented solutions, Dedalus enables a revolutionary digital transformation of country-wide Healthcare Systems fully supporting the patient digital journey. Dedalus serves more than 6,100 private and public hospitals across 40 countries, through more than 5,500 highly specialized resources, of which 2000 are dedicated to R&D activities. We aim to help caregivers and healthcare professionals to deliver better care to the communities they serve and for this reason we are very proud of doing a special job, working with healthcare organisations to improve healthcare outcomes for patients.

Life flows through our software.

For more information, visit [www.dedalus.com](http://www.dedalus.com)