PatientAide

Product Overview

Dedalus Patient Aide

Patient Engagement Platform

Introducing PatientAide: The Future of Patient Engagement in Healthcare.

PatientAide is an advanced patient engagement platform, meticulously designed to enhance the healthcare experience for both patients and clinicians.

With PatientAide, patients are empowered to take an active role in their healthcare journey. By seamlessly integrating technology with patient care, PatientAide sets a new standard for efficiency, accessibility, and patient-centered care in today's healthcare landscape.
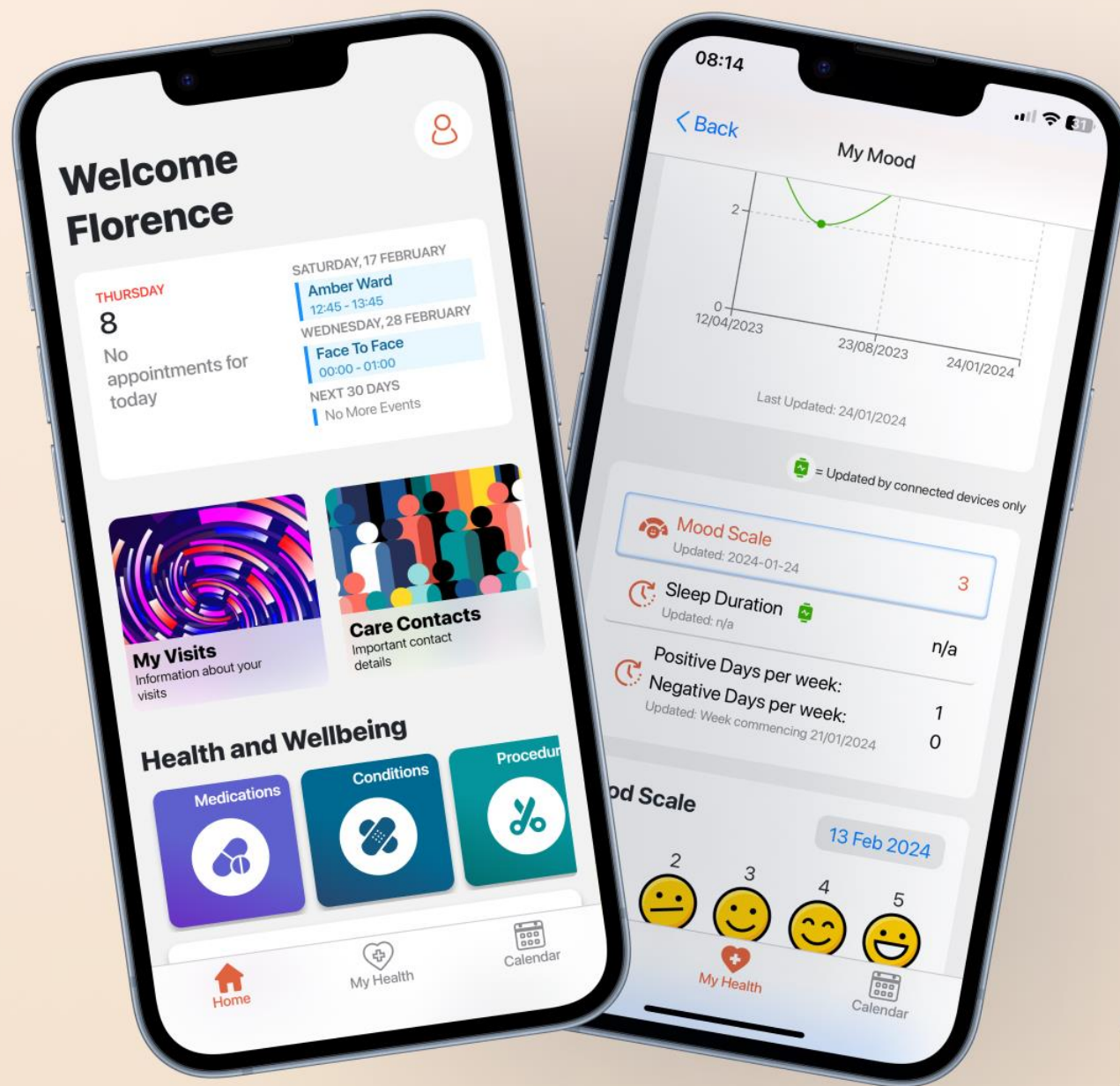
Patient Aide
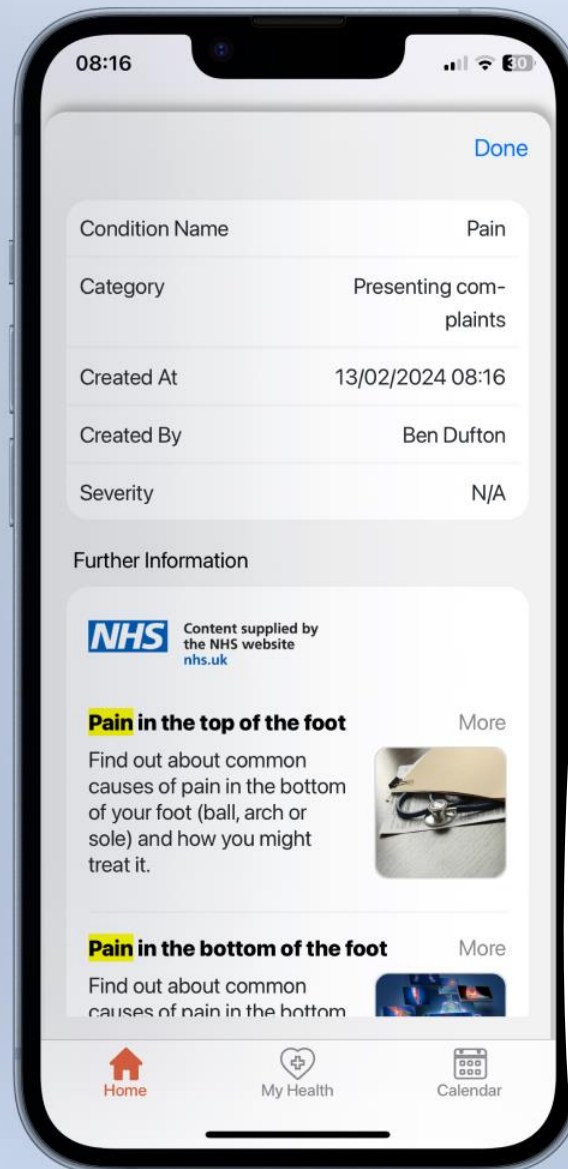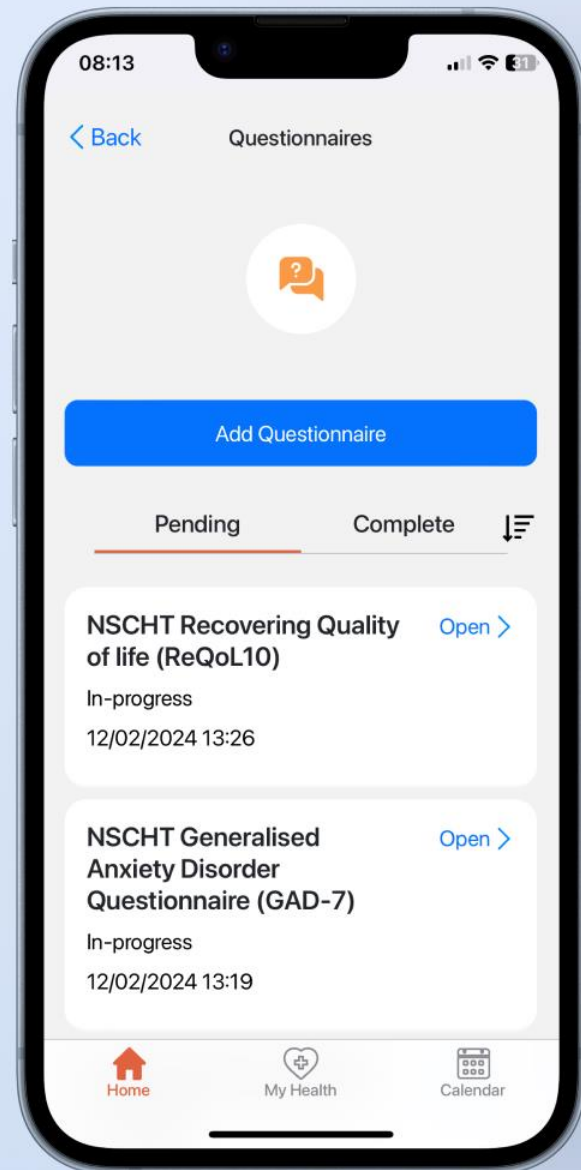
Key Benefits

Enhanced Access to Information: With PatientAide, patients can conveniently access their medical records, test results, medication lists, and other health information through the platform. This promotes transparency and empowers patients to take control of their health.

Unmatched Convenience: Using PatientAide, patients can access real-time visibility of provider availability, easily cancelling or rescheduling appointments, plus perform tasks such as accessing educational resources, and reviewing their health information online. This saves time and reduces the need for phone calls or in-person visits.

Elevated Engagement: PatientAide encourages patients to become more active participants in their care by engaging them in their healthcare journey. Patients can set health goals, track their progress, receive personalised health recommendations, and stay informed about their conditions, leading to better health outcomes.

Personalised Health Education: PatientAide makes it easy to share patient education and self-management resources about common conditions with patients.

Better Patient Satisfaction: PatientAide contributes to higher levels of patient satisfaction and loyalty by providing patients with easy access to their health information, facilitating communication with healthcare providers, and offering convenient online services.

KEY FEATURES

Efficient Appointment Management: With PatientAide, Patients can view and manage their upcoming appointments, including the ability to cancel or reschedule appointments as needed. This helps patients better organise their schedules and reduces the likelihood of missed appointments.

Convenient Video Consultations: Patients can attend virtual appointments with their healthcare providers through secure video conferencing, enabling convenient access to care without the need for in-person visits.

Easy Access to Test Results: Patients can conveniently access their test results through the app, allowing them to stay informed about their health status and enabling more proactive management of their conditions.

Streamlined Medication Management: Patients can view their current medications and dosage instructions within the app, promoting medication adherence and preventing potential errors or interactions.

Comprehensive Health Condition Tracking: Patients can review their existing health conditions within the app, providing them with a comprehensive overview of their medical history and facilitating communication with their healthcare providers.

Secure Messaging: Clinicians can securely communicate with patients through messages and media within the app, enabling timely exchange of information, clarification of instructions, and addressing patient concerns.

Expedient Questionnaire Completion: Patients can complete questionnaires sent to them prior to or after appointments, allowing clinicians to gather relevant information efficiently and tailor treatment plans to meet individual patient needs.

Swift interoperability. PatientAide features Fast Healthcare Interoperability Resources (FHIR) APIs, suitable for use with any API gateway.
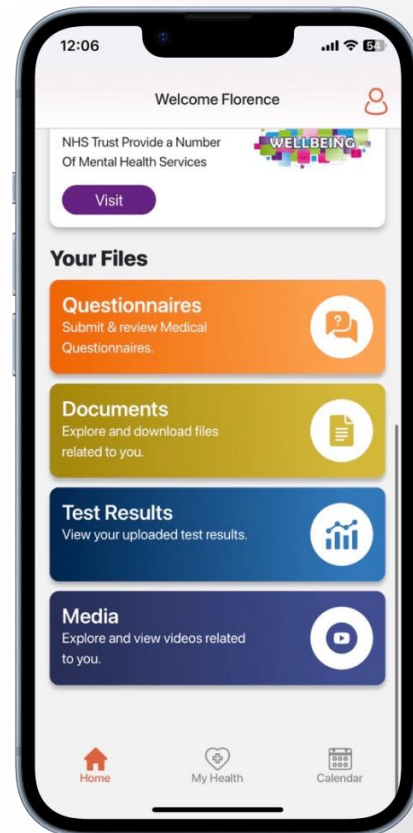
Seamless Wearable Device Integration: With PatientAide, patients can effortlessly gather health information from their wearable devices, such as fitness trackers or smartwatches. This integration enables healthcare providers to access real-time data and monitor patients' health remotely, facilitating proactive interventions and personalized care plans.

Comprehensive Historic Appointment Information: Patients can access their historical appointment data, including past visits, consultations, and treatments. This feature enables patients to track their healthcare journey over time, aiding in continuity of care and treatment planning.

Easy Access to Appointment and Discharge Letters: PatientAide provides patients with access to appointment letters detailing upcoming visits and discharge letters summarizing the outcome of hospital stays or procedures. This enhances communication between patients and healthcare providers and ensures patients are well-informed about their care plans and post-discharge instructions.

Personalised Care Plans: Patients receive personalized care plans through the app, outlining recommended treatments, medications, lifestyle modifications, and follow-up appointments. Care plans empower patients to actively participate in their healthcare management and adhere to prescribed interventions, leading to better health outcomes.
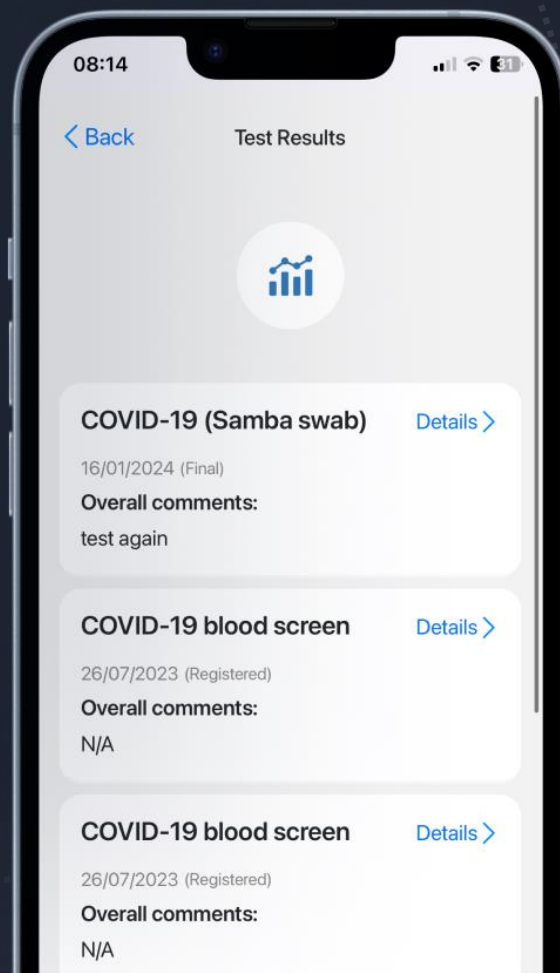
Convenient Care Contacts. Patients can configure contacts who they can delegate certain accesses to in order to assist in their daily care.

Optimal Management Dashboard. Clinicians can effectively monitor and easily communicate with patients under their care to tailor to their needs through the management dashboard.
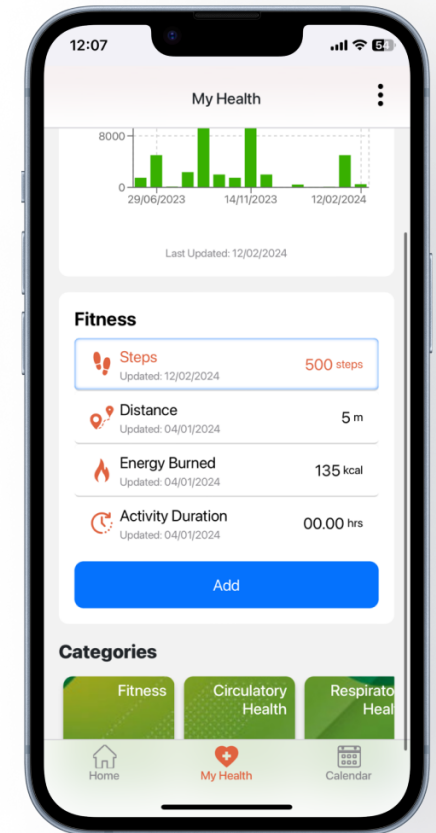
Technical Features

- **Technical**: Our solution is built with the latest technology to provide the best user experience.
- **NHS Login**: Our solution supports NHS Login for easy and secure access.
- **Highly Configurable**: Our solution can be tailored to meet the specific needs of your organization.
- **Seamless Integration**: Our bespoke API and FHIR integration provide a full end-to-end solution.
- **Cloud Native**: Our solution is built on AWS, providing a reliable and scalable platform.
- **High Availability**: Our solution is designed to provide high availability and scalability to meet the demands of your organization.
- **Robust Information Security**: Our Information Security Management System is ISO27001 certified and compliant with NHS Information Governance standards.
- **Interoperability Standards**: Our solution is compliant with interoperability standards such as HL7 and FHIR.
- **Restful API Protocols**: Our solution uses Restful API protocols for seamless integration with other systems.
- **Zero Downtime Code Release**: Our solution is designed for zero downtime code release, ensuring uninterrupted service
- **Rapid Deployment**: Our solution can be rapidly deployed, minimising the impact on clinicians.